### 2019 Poker Run

## **Frequently Asked Questions (FAQ)**

#### 1. Deadline:

**Q:** Is the deadline flexible?

**A:** The deadline of Aug. 16<sup>th</sup> is **firm** so that we may order the exact number and size of T-Shirts for all **registered** participants. No extra shirts are ordered.

You are welcome to register for the event **up to and including** the day of the event. However, you will not receive a T-Shirt after the registration deadline.

## 2. T-Shirt (Size and Appearance)

**Q**: May I change my T-Shirt Size after the deadline or on the day of the event? **A**: You will receive the size that you ordered on the application form. Changes cannot be made after the deadline.

Q: What does the T-Shirt look like?

A: The T-shirt is wicking material, blue-short-sleeved, round neckline.

### 3. Refunds

Q: If I cancel, will I receive a full refund?

**A**: We do not issue refunds before or after the deadline. The event goes on, rain or shine.

**Q:** If I cancel or cannot attend the event and <u>have paid</u>, will I still be able to pick up my T-Shirt?

A: If you have paid and cannot attend the event, you will be able to pick up your T-Shirt up to **60 days** after the event. Just stop in the Visitor's Center. Schedule: M-F 11-4; Sat. 10-3; Sunday 12-5. After that time, all remaining shirts are sold for \$5.00 in the Bargain Bin.

# 4. WYTC address/contact

Q: Where should I mail my application and check?

A: WYTC-Poker Event, PO Box 95, West Newton, PA 15089

Make checks payable to: RTC-WYTC

Q: How may I contact you?

A: Contact is possible only by email: <a href="wytcnews@hotmail.com">wytcnews@hotmail.com</a>

### 5. Animals

Q: May I bring my cat or dog (or any other animal) with me?

**A:** This event is not conducive to animals and they may interfere with your enjoyment. For their sake, and for the enjoyment of all participants, please keep them at home.

### 6. Children

Q: May I bring my child with me who is not planning on riding?

**A:** Children under 10 who are **NOT RIDING** are welcome and will not be charged. They are not eligible for any prizes.

## 7. Departure Time for Ride

**Q**: May I depart early for my ride?

**A:** Please plan your ride accordingly. Yes, you may depart before the recommended departure time of 8:30 AM. But please return by the times below to see if you have won a prize. (Raffle prizes will be available after 10:00A.M. At **11:00 A.M.** the winners of the best hand in all events will be announced along with the winner of the bike and the 50/50 drawing)

You must return by 11:00 A.M. for your poker hand to be eligible.

### 8. Unclaimed Prizes

**Q**: I forgot to check to see if I won a prize. What can I do?

A: Please hold on to your registration number. We will place the registration numbers of those that did not claim prizes on the website: <a href="www.bikewytc.org">www.bikewytc.org</a>. Unclaimed prizes will be available for pick up at the Visitor's Center (West Newton Train Station) for 60 days. You may email us at: <a href="wytcnews@hotmail.com">wytcnews@hotmail.com</a> or stop in. The Visitor's Center is open M-F 11-4, Saturday 10-3, Sunday 12-5.