

HOA RESIDENT INFORMATION



DEL RAY HEIGHTS HOMEOWNERS ASSOCIATION

1110 E 6TH STREET OFC DES MOINES, IA 50316

SAFETY & SECURITY Do not leave the exterior doors unlocked or propped open. Security cameras have been installed for safety to monitor the front entries. Leaving doors open makes you and your neighbors vulnerable to trespassers, vagrants and criminal activities. **CALL 911** for **POLICE, FIRE, POOL** and **MEDICAL EMERGENCIES**.

PARKING Resident vehicles parked on Del Ray Heights property must have a parking pass visible in the front or rear window. **Violating vehicles may be towed away at the owner's expense.** Del Ray Heights policy allows for 2 parking spaces per unit, contact the association to purchase or update a parking pass. Each parking pass is \$25 and may be moved from one vehicle to another. We do keep a current record of resident vehicles for emergency purposes. If you change vehicles contact the Association to update your vehicle's information and plate number. Parking spaces in the north parking lot closest to the building are primarily for residents of the north building. Encourage guests to park by the north fence, in the street or by the fence in the south parking lot. When school is not in session guests may sometimes park in the student pick up area.

CLEAN COMMUNITY AREAS Iowa State law PROHIBITS SMOKING inside entryways, stairways and laundry rooms. An adult

DOG under 30 pounds or two CATS are the ONLY PETS ALLOWED on the property, without permission from the Association. PET SITTING IS NOT ALLOWED! IMMEDIATELY REMOVE PET WASTE FROM THE LAWNS OR PARKING AREAS and drop it into the dumpster(s). The city ordinance of Des Moines IA requires dogs to be on a leash no longer than 6 feet, **QUIET HOURS are **10 pm** until **7 am**.**

The hallways, stairways and laundry rooms are generally cleaned each week. Please wipe up any spilled detergent or fabric softener when using the laundry machines. Clean the lint trap and throw the lint into the trash can. Keep the hallways and stairways carpeting in good condition! Be careful not to cause damage while moving in and out, during construction, moving furniture or taking trash out to the dumpster(s).

CONDO & BUILDING MAINTENANCE Report / repair electrical problems, plumbing leaks and or water issues quickly. This will avoid damage to your property, the building or your neighbor's property. Remember to keep your home or renters' insurance current and purchase loss assessment insurance in case of serious emergencies. **EMERGENCY WATER SHUT OFFS are in the laundry room of each building, DO NOT** shut the building's water off unless it is emergency. Contact the Association and post a notice giving residents three days warning before shutting the water off, turn the water back on as soon as your emergency or project is finished.

THANK YOU FOR HELPING TO KEEP DEL RAY HEIGHTS, A SAFE PLACE TO LIVE AND VISIT!