

**Holy Ship!** Can you believe your Virgin Voyages cruise is almost here?! I'm so excited for you to set sail.

I have just a couple of fun, pro-tip reminders to help you cruise like a true **Sailor**!

### **Your Ship-Shape Smartphone Checklist**

Before you head to port, make sure your "heck of a ship-shape smartphone" is ready:

- **Download the App:** If you haven't already, download the official Virgin Voyages app (or make sure you have the newest version!).
- **Book Your Fun:** Head to the **Discover** section on the app **soon** to check out the amazing entertainment and **Shore Things** (shore excursions) available on your "Red Ship." Reserve any entertainment or shore things that are available to book now!
- **Cruise Like a Pro:** Speaking of onboard entertainment, the shows are very popular! **Sailors** who cruise Virgin know the rule: **arrive early!** Seriously, come early for all shows to snag a great spot.

### **Boarding & Packing Reminders**

- **Arrive on Time:** Don't get to the port too early! Plan to arrive about **30 minutes before your scheduled boarding time**. This helps keep the check-in process smooth for everyone.
- **Luggage Tags:** No need to print luggage tags—porters at the pier will have them for you when you arrive if you want to check your bags (for your big red hats, flashy clothes, etc.!).
- **Scarlet Night:** Start shopping for your fun red gear! The must-do, immersive, ship-wide celebration is called. Trust me I know as a not so Virgin Sailor and First Mate I have a closet full of red!

**Scarlet Night.** Everyone is encouraged to wear red for this epic night of pop-up performances, circus acts, live music, and a huge pool party. Wear whatever fun red clothes you want to impress yourself or others with and get ready for a fantastic time!

### **Passport Power & Smooth Sailing**

- **Passport Check:** Please ensure your passport is valid. For Caribbean cruises, it should be valid for the duration of the cruise. For the rest of the world, it needs to be

valid for at least six months after your return date. Also, your first and last names must match **exactly** across all your travel documents.

- **Port Time Awareness:** A reminder that the ship will **not** wait! Be mindful of the local time at each port and make sure you're back onboard well before the departure time.

## Talk the Talk: Virgin Voyages Lingo

Virgin Voyages does things a little different, including their lingo. Here's a quick cheat sheet so you can cruise like a real **Sailor** (and yes, they refer to me, your favorite travel advisor, as a **First Mate!**):

**VV Lingo: What it Means**

**Sailors**, all guests on board the ship.

**Lady Ships**: The name for the Virgin Voyages fleet.

**Sailor Services**: The equivalent of the Guest Services or Front Desk.

**The Happenings Cast** The entertainment staff on board.

**Redemption Spa**: The onboard spa facility.

**Shake for Champagne**: An in-app feature to order Moët & Chandon delivered anywhere on the ship!

**Shore Things** Shore excursions.

**Sailor Loot** Onboard credit (must be used during the voyage).

**Bar Tab** Credit is specifically for purchasing premium beverages.

**Let's Set Sail**: The official "sail away" deck party that kicks off the voyage.

**Scarlet Night**: The immersive, late-night pool party and celebration where Sailor's wear red.

I hope these tips help you have a fantastic, smooth-sailing cruise!

If you need anything else or require additional VV information, please don't hesitate to call or email me.

Happy Sailing!