

I am pleased to inform you that your travel documents for your upcoming trip to Jamaica are now attached.

Please ensure that your passport is valid for at least 6 months after your scheduled return date and that your first/last name matches what is on your travel documents. You must also complete the [Jamaica C5 form 2 days before travel](#).

For all international flights, you should arrive at the airport at least 3 hours before your scheduled departure time. Be sure to reconfirm all flights 24 hours prior to traveling. If transfers are included in your package, only use the transfer agents listed in your travel documents.

Please be aware that timeshare agents in the airports and resorts may offer free dining or other freebies. They are not associated with your travel package and will only take time away from your vacation.

Upon check-in at your resort, they will require a credit card for any incidental changes and place a temporary hold on your credit card account. If you have no additional charges at the resort, the hold will fall off your account approximately ten days after departure.

I only recommend using credit cards, cash or local currency for all international travel.

Upon arrival, your room may not be ready, so pack beach clothes in your carry-on to start using the pools, beaches, restaurants, and bars upon check-in until your rooms are available. You are traveling to a tropical destination, so pack plenty of sunscreen.

I'm here to answer any questions you may have leading up to your trip. Additionally, please reconfirm your return transfer using the phone number listed on your travel documents. I have included a 24-hour number to contact travel agents during the day if you encounter any issues while traveling. If you cannot reach our 24-hour travel team using the number on your documents, you can contact me on WhatsApp at 770-729-1092, but only during your trip. If you cannot reach the travel agents during the day, our agents can be of great help with urgent matters while you are traveling. Connect with our family and friends who may or may not be traveling with you using WhatsApp.

Please let me know if you have any questions.

Pack plenty of sunscreen, and I hope you have a wonderful, relaxing time in Jamaica!