

Attached are your travel documents for your upcoming trip to Mexico. Please review the information as soon as possible.

- Passports must be valid for at least six months beyond your scheduled return date, even though the requirement is only for the duration of your stay. This helps avoid any issues or denied boarding at check-in. You must have your passport for all international flights, and I recommend arriving at the airport for all flights a minimum of three hours before departure.

Please double-check that the names (first and last) on your passport match those on your airline tickets and resort confirmation to ensure easy check-in.

- U.S. citizens visiting Quintana Roo (Cancun and surrounding towns) must pay a Visitax tourism tax of MXN 259 (approximately USD 15) per person before arrival (subject to change). You can quickly pay this online at <https://www.visitax.gob.mx/sitio/index.php> the week before departure.

Upon check-in at your resort, they will require a credit card for any incidental charges and place a temporary hold on your credit card account. If you have no additional charges at the resort, the hold will be removed from your account approximately ten days after departure.

I recommend using credit cards or cash for all international travel, and you may want to exchange some currency to pesos before traveling for tips or other purchases while in Mexico. Most international airports have banks for currency exchange.

Upon arrival, your room may not be ready. To start using the pools, beaches, restaurants, and bars, please pack your beach clothes in your carry-on. When traveling to a tropical destination, be sure to pack plenty of sunscreen.

You may encounter agents not associated with the resort, our agency, or the airlines who offer you free meals, tours, or giveaways. These agents are time-share agents and will take away from your vacation to listen to a presentation offering future travel. Time-share agents can be very pushy, so only see representatives at the front desk or those listed in the attached documents.

Also included in your attached documents are our phone numbers for during-travel assistance, available 24 hours a day for any questions you may have during travel. Please reach out to me with any questions before traveling.

I wish you a great vacation.

Thanks,