

Just Drives! Driving School

Terms and Conditions

1. Tuition Eligibility

Driving tuition is available where the learner:

- is aged 17 or over; or
- is aged 16 or over and receives the higher-rate mobility component of Disability Living Allowance; and
- holds a valid UK provisional driving licence and is legally permitted to drive in the UK.

2. Lessons

2.1 Agreeing Lesson Arrangements

The learner and instructor are responsible for agreeing the date, time, meeting point and length of each lesson.

2.2 Licence

At the start of the first lesson, the learner must show the instructor a valid provisional driving licence.

2.3 Eyesight Requirement

An eyesight check will be carried out during the first lesson in accordance with DVSA requirements. If the learner does not meet the eyesight requirement, the instructor may end the lesson and the lesson fee will not be refunded.

2.4 Changes Affecting Tuition

The learner must tell the instructor without delay about anything that could affect their ability or legal entitlement to take driving lessons. This includes losing or becoming unable to use a valid UK provisional licence, as well as any relevant change in mental or physical health.

2.5 Attendance and Late Arrival

The instructor will attend the agreed collection point at the scheduled time. If the learner has not made contact within 10 minutes of the instructor's arrival, the instructor may leave and the lesson will be treated as missed and charged in full.

We understand that unexpected delays can happen. Learners should contact their instructor as soon as possible if they are running late.

2.6 Vehicle Condition

Vehicles are routinely maintained and checked for safety and suitability for learner tuition. If an unexpected fault or other problem means that a vehicle is not safe or appropriate for the lesson, the lesson may be stopped or cancelled. Any payment already made for that lesson will not be refunded. Learner safety remains the priority.

2.7 Confirmation by Text

A lesson appointment confirmed by text message constitutes an agreement to these terms and conditions.

3. Cancelling Lessons

Learners must give at least 48 hours' notice when cancelling a lesson. Where the instructor cancels, the lesson will be rearranged and no notice period is required from the instructor.

If less than 48 hours' notice is given by the learner, the full lesson fee will remain payable.

For a booked practical driving test, the DVSA requires at least three clear working days' notice for cancellation. If the instructor considers the learner not ready for the test within that period, the learner may lose the DVSA test fee.

4. Refunds

Lesson fees, payments and cancellations are non-refundable. Booking a lesson confirms acceptance of this policy.

5. Transfer of Lessons

Lessons bought for one learner cannot be transferred, sold or assigned to another person.

6. Insurance

Instructors must hold appropriate motor insurance providing suitable cover when a learner is driving the instructor's vehicle during tuition.

7. Liability

Neither the instructor nor Just Drives! Driving School accepts liability for loss or damage except where applicable law

provides otherwise, including where:

- a legal duty owed to the learner has been breached;
- the loss or damage was not a reasonably foreseeable result of that breach;
- the loss or damage was caused by the learner's own acts or omissions; or
- the circumstances were outside the reasonable control of the relevant party.

8. Website Terms and Conditions

8.1 Using the Just Drives! Website

Use of the Just Drives! website is subject to these terms. By accessing the website, you agree to comply with them.

Anyone who does not accept the terms should not use the website.

Pages may be copied or printed for personal, non-commercial use only. Reproducing, altering, distributing or otherwise using website content without express permission from Just Drives! is not permitted.

Just Drives! may change the website, services or products described on it at any time and without prior notice.

Website information may occasionally contain technical or typographical errors and may also be amended without notice.

8.2 Zero-Tolerance Policy

Just Drives! is committed to maintaining a safe and respectful environment for learners, instructors and members of the public. Abusive, threatening, aggressive or violent behaviour towards instructors or others will not be tolerated and may be reported to the appropriate authorities.

By booking or taking tuition with Just Drives!, you confirm that you have read, understood and accepted these terms

and conditions.