**Open Internet Transparency Disclosure**

The following disclosure describes the network practices, performance characteristics and commercial terms for Willard Telephone Company pursuant to the Federal Communications Commission’s Open Internet Transparency requirements in 47C.F.R §8.3.

**Network Practices**

* *Blocking*:

Willard Telephone does not engage in any practice, other than reasonable network management disclosed herein, that blocks or otherwise prevents end user access to lawful content, applications, service, or non-harmful devices.

* *Throttling*:

Willard Telephone does not engage in any practice that degrades or impairs access to lawful Internet traffic on the basis of content, application, service, user, or use of a non-harmful device, including a description of what is throttled.

* *Affiliated Prioritization*:

Willard Telephone does not engage in any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate, including identification of the affiliate.

* *Paid Prioritization:*

Willard Telephone does not engage in any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.

* *Congestion Management*:

Willard Telephone will monitor the network, as necessary, to minimize traffic congestion for the end user.

* *Application-Specific Behavior*:

Willard Telephone does not engage in any provider blocks or rate-controls specific protocols or protocol ports, modifies protocol fields in ways not prescribed by the protocol standard, or otherwise inhibits or favors certain applications or classes of applications

* *Device Attachment Rules*:

Willard Telephone will not restrict any lawful attached device as long as that device causes no harm or interference to the Willard Telephone’s network or security measures.

* *Security*:

Willard Telephone will maintain the ability to implement reasonable practices to ensure network security and integrity, including by addressing traffic that is harmful to the network or traffic that is unwanted by the end users of our internet service.

**Performance Characteristics**

* *Service Description*:

Willard Telephone provides fiber to the home broadband internet service. Willard provides enough capacity on its network to allow customers to enjoy actual speeds at 100% of subscribed during peak hours and low latency suitable for real-time applications.

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| --- | --- | --- | --- | --- | --- | --- |
| Service Description | Technology | Advertised Speeds | Actual Speeds | Expected Latency | Actual Latency | Applications |
| 10 Mbps | Fiber to the home | 10 Mbps downstream / 4 Mbps upstream | 10 Mbps  downstream / 4 Mbps upstream | 12ms | 12ms | Email, Web Browsing, music streaming, social media, video streaming, online gaming, etc. |
| 15 Mbps | Fiber to the Home | 15 Mbps downstream / 4 Mbps upstream | 15 MBPS  downstream / 4 Mbps upstream | 12ms | 12ms | Email, Web Browsing, music streaming, social media, video streaming, online gaming, etc. |
| 20 Mbps | Fiber to the Home | 20 Mbps downstream / 4 Mbps upstream | 20 Mbps downstream / 4 Mbps upstream | 12ms | 12ms | Email, Web Browsing, music streaming, social media, video streaming, online gaming, etc. |
| 35 Mbps | Fiber to the Home | 35 Mbps downstream / 4 Mbps upstream | 35 Mbps downstream / 4 Mbps upstream | 12ms | 12ms | Email, Web Browsing, music streaming, social media, video streaming, online gaming, etc. |

**Commercial Terms**

* *Pricing*: [www.Willardtell.com](http://www.Willardtell.com)
* *Privacy Policies*:

Willard Telephone stores and collects information as it relates to providing and maintaining services to our customers.

For further information on our Privacy Policy see here 

* *Redress Options*:

If any end-user or edge provider has any issues please contact by phone 970-228-4571 or email to [adollerschell@willardtell.com](mailto:adollerschell@willardtell.com)