



WARRANTY REQUEST AND PROCEDURE

1. The Warranty Registration Card must be completely filled out by the retailing dealer or user, and then mailed to **Allen Farm Equipment, LP**. This information is kept on file and referenced to by unit serial number and the date the unit was retailed.

The Registration card must be on file before Warranty consideration can be given.

2. To File A Warranty Claim:

A: Call **Allen Farm Equipment, LP** at (775) 246-4555 to obtain a Warranty Request Number.

B: Completely fill out a warranty request form and fax it or mail it to **Allen Farm Equipment, LP**. P.O. Box 21049, Carson City, NV. 89721 (Fax No# (775) 246-4512

C: All Warranty Request Forms must accompanied by pictures of failed parts. Pictures can be sent with form and or e-mailed to (Jon@allenfarmequipment.com)

D: Some parts will require inspection by our staff or vendors before warranty is approved. Our parts department will advise if these parts need to be sent back or discarded.

E: Returned parts must be accompanied with a complete copy of the Warranty Claim.

3. Parts not manufactured by **Allen Farm Equipment, LP** must be approved by our vendors before warranty credit is issued.
4. When warranty claim is approved, a credit memo will be issued and the customer's account will credited accordingly.
5. When warranty claim is denied, it will be sent back to the dealer with an explanation.
6. Warranty applications will not be considered if:

-All request information is not supplied.

-The warranty request received is received more than 30 days after failure.

-**Allen Farm Equipment, LP** or our vendor's inspection indicates the machine or parts were operated with insufficient lubrication, was abused, or had improper maintenance.

-Parts needed for inspection not returned.

-Parts, when returned are not clearly tagged with RAN and part number.

Allen Farm Equipment, LP | P.O. Box 21049 | Carson City, NV. 89721 | (775) 246-4555

www.AllenFarmEquipment.com