Members Handbook version 1.2 January 2022

Wrest Point Health Club

HT Health Group

TREAT REHABILITATE TRAIN

Well Done! You've joined a health club to stay strong, fit & fabulous



You've invested in your health and we'll help you meet those goals you've promised yourself and even the ones you hadn't dared to dream of yet.

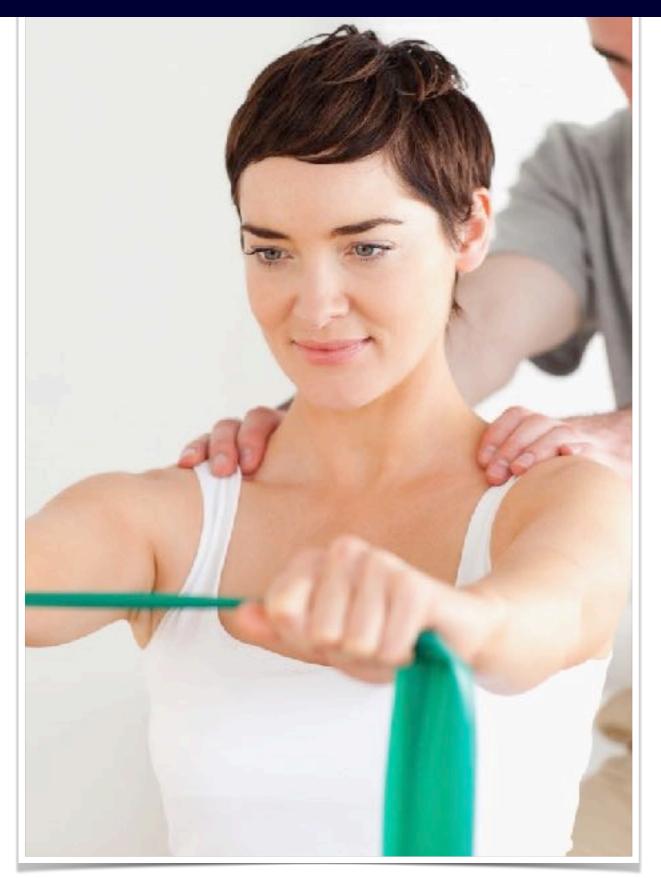
How to contact us:

Talk to us at HT Health reception! We love helping you in person. Call: 6221 1675 Email: <u>info@hthealth.com.au</u> Visit our website: <u>www.hthealth.com.au</u>

If you need to speak with Wrest Point hotel reception for after hours assistance, please call 6221 1888.

Health Club Opening Hours: 6 AM - 10 PM 365 days per year

Ready to Start?



Only visit when you're well!

This is a health club after all, and we ask you not to come if you have any cold or flu like symptoms. Resting or a gentle walk in the fresh air is all you need when your immune system is fighting something. Your body will thank you!

Book in for a health club assessment

This session is complimentary if you joined up for a 6 or 12 month membership. If you joined on a shorter plan, then just ask about the options of paying for a session with a Personal Trainer or an Exercise Physiologist to help you get started.

When you arrive, please have your face mask on and complete the following:



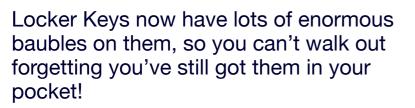
Checking in & out on the card reader with your gym card on the reception scanner is required when you start and finish your visit. This must be done whether or not you've used your card to enter already on the door.

The QR code using the Check-In Tas App is now mandatory every time you visit. It's super easy once you've got the app on you phone. Just open the phone camera and tap on the link that shows up or open up the Check in Tas App directly.

Using the hand sanitiser provided is the first thing to do once you've checked in. If you don't like hand sanitiser, please feel free to use soap and water in the change rooms.

While you're visiting







Towels are a big expense, so we have a one towel per visit policy. If you require more than one towel, please bring your own from home.

Gym wipes are available in the gym so that you can wipe off equipment after use.

Just in Case



There are 3 red alarm buttons: one near the pool and one in each sauna. These are very loud alarms and will bring security running to your aid. Please use these in any real emergency where you fear for your own or someone else's safety.



There is a security landline phone on the wall near the treatment room door behind reception. This is a more subtle way of getting help from hotel reception or hotel security. It can be used for simple requests like towel issues as well during non-staffed hours.



You can also call hotel reception on your mobile on 6221 1888 if you need assistance after hours. This may be necessary if you find something unsafe or something that needs urgent cleaning after reception staff have left. You can also call reception if the towels have run out or for other urgent maintenance issues.

In Case of Serious Emergencies



There's a fire extinguisher on the wall near the treatment room door (just near the black landline phone attached to the wall).



Call triple 000 on this hotel landline to call an ambulance and to call hotel security or hotel reception.



There's a defibrillator near hotel reception. The quickest way to get this is via the internal stairs. Security will bring this down if you call them first. We have a GP (Dr Elkerton) who is often working in our clinic, so he will assist if he is on-site. Please alert our staff for assistance.

Wear a Face Mask

Please keep your face mask on whenever possible while at the health club.

Please arrive in your face mask and keep it on whenever you can.

You do not need to wear your face mask in the pool, spa or sauna or when exercising vigorously in the gym. The definition of vigorous is subjective so please allow people to decide when they feel they need to remove their mask without judgement.

We do recommend that you do all your vigorous exercise outdoors while COVID is spreading rapidly in the community.



Pool, Spa and Sauna

1. Do I need to shower before using the pool, spa or sauna?

YES YOU DO! This is to wash off any lotions and potions, not to mention just for general hygiene reasons. The pool is not the place to rinse of all that hard earned sweat!

2. How many people fit in the spa?

It's a four person spa, but if the water is overflowing then it requires someone to hop out. So really the answer depends how much water you all displace!

3. Sauna Etiquette?

Please refrain from using all lotions & potions or any other products in the sauna. You must wash all products off your skin prior to entry, and avoid applying anything while inside. Always use a towel and maintain your modesty.

4. Are the sauna's unisex?

As the sauna's are within single sex change rooms, the saunas are most definitely only single sex facilities!

5. How often is the spa water changed?

The spa water is changed every Sunday evening. This means that if you like a really hot spa, then don't come first thing on Monday morning, as it'll probably still be heating up at that time.



Your health club



You've joined a health club, which is a place where you belong and feel supported in your health & fitness journey. Our hope is that you will all acknowledge, welcome & respect each other and help make the health club a place you feel proud to belong to. Consider joining us on our next community fun run perhaps.

Who's a Member?

Your membership is just for you - it's your special gift to yourself. It's not for your kids or friends or spouse...unless they also want to pay for membership or the casual visit rate! Children under 16 can't be members, but can have an occasional casual visit with you for \$10 each. If it's after hours, just let us know next time reception is open.

Hotel Guests

You've joined a hotel health club. Hotel guests are here to have a really wonderful experience...relaxing, fun & energising. We want to help them have a wonderful experience at the health club. Your behaviour towards hotel guests is extremely important. Hotel management's decision to allow public membership depends on your courteous and kind behaviour towards hotel guests. Also remember that you are local ambassadors for Hobart! Your membership also depends on you maintaining courteous and appropriate behaviour at all times.

Membership FAQs

1. Can I put my membership on hold when I go on holidays?

No, but you can transfer your membership to a friend or family member if you let us know and we sign them up to use your membership while you're away. That's a really generous offer that your friends will thank you for!

2. What if I'm injured and can't use my membership?

If you have a valid medical certificate to show you're unable to use your membership, we always put your membership on hold until you're well again.

3. Can my partner, friends or family use the facilities as well?

No, but if you want to pay for a casual visit for them to join you, then that's OK. If you love them, then we love them, so we have a discounted casual price (\$10 each) if they come with you - just be honest and let us know, otherwise...well just don't test us on the 'otherwise' options!

4. Is there somewhere for coffee onsite?

Yes, there's great coffee and food at the Boardwalk Cafe overlooking the river. Just walk around via the waterfront from the health club and you'll find fabulous egg & bacon rolls if you've missed breakfast and lots of other delicious options for a quick refuel.







Avoid Ezidebit Fees

If you're on a direct debit type membership, make sure you don't receive any nasty fees from Ezidebit by making sure there are funds in your account for your direct debit.

The Ezidebit failed debit fee is \$21.97.

Wow that's a lot and it's out of our control! It's charged by Ezidebit, not us and we cannot waive it or reverse it. So please be careful that your account always has sufficient funds on your scheduled debit date.



HT Health Clinic

On-Site Physiotherapy, Exercise Physiology, Pain Management, Medical Acupuncture & Strength & Conditioning

We offer an allied health clinic on-site which can really support you to prevent & overcome injuries and to maximise your training efforts. Here's a list of the current health professionals working with the HT Health Group.

See our website for more details: www.hthealth.com.au or call us on 6221 1675.

Andrew Bonsey, Accredited Exercise Physiologist

Brenton Watson, Accredited Exercise Physiologist

Blair Beard, Accredited Exercise Physiologist

Michelle Garland, Physiotherapist

Dr Andrew Elkerton, Medical Practitioner specialising in Medical Acupuncture

Benjamin Sayer, Exercise Scientist, Personal Trainer, Strength & Conditioning Coach, ASCA Level 1

Angela Hayes, Cert IV Personal Trainer, Bachelor of Human Movement

Brendan Kull, Exercise Scientist, Strength & Conditioning Coach, ASCA Level 2

Gabrielle May, Cert IV Personal Trainer & Coach



REHABILITATE

TREAT

Tracking Your Health

Here's a table you can fill in with your current results for a few helpful health & fitness parameters. Try filling this out at least every 12 months to track your progress. Health Parameters can also be tracked in you **Gymmaster Members Portal**. Find the link to your portal on our website: <u>www.hthealth.com.au</u>. There's a link in the footer of each page. Just click 'forgot password' to set up your first login. You just need to know the email address used on your Wrest Point Health Club membership profile with us.

Name	Date

Health Parameter	Your Result	Your Goal	
Height/Weight /BMI			
Body Fat kg			
Visceral Fat			
Lean Muscle Mass (kg)			
Estimated V02 Max (Aerobic Capacity)			
Blood Pressure			
Resting Heart Rate			
Number Full Sit Ups (in 1-minute)			
Number Push Ups (in 1-minute)			
1-km running/walking time Time Trial			
Bike Time Trial -1km			
Rowing 500m/1000m/2000m			
Grip Strength (kg)			



