Beaded Designs by Deb

PRODUCT RETURN FORM

Contact Details:

NAME: _____

EMAIL: _____

PHONE: _____

Products must returned within 30 days to obtain a credit voucher. Credit voucher will be valid for 12 months from date of issue. Should you prefer a refund, we will refund the value of the product/s returned plus a $3.00 administration fee to cover bank charges plus a 10% restocking cost.

We do not accept returns on items that were discontinued or on sale.
All items must be returned in the original condition first sent with the original packing. Failure to do this will incur a 15% restocking fee.

Please fill in the required fields and return your products WITH this form.
Please package you returned items carefully. It would be advisable to return item by registered post.

Please return your items to the following address:
BEADED DESIGNS BY DEB
ATTENTION – PRODUCT RETURNS
PO BOX 164
DAPTO
NSW 2530

All returns may take up to 5 business days to process. Any questions please call 0411326432 or

ORDER	PRODUCT DESCRIPTION/NAME	QTY	CODE

Please insert correct code reason in the above column marked CODE	
1. Product is faulty	**4. Product is defective**
2. Product is damaged	**5. Quality is not what I expected**
3. I have changed my mind	**6. Other (please comment below)**
Other:	