Service Request Form

Date: _____

Customer:

Name: _____

Street: _____

_____

City: _____State:_____Zip:_____

Phone: (_____)_____

Email: _____

Sales Rep / Specialist:

Name: _____
Last First Middle

Rep #: __ __ __ __ __ __ __ __

Phone: (_____)_____

Email: _____

[ ] No product being returned, proof of service call only

ARS Tag# (if used): _____

QTY	ITEM # *	DESCRIPTION	SERVICE REQUESTED

* Item # can be found on knife blade

Dear Valued Customer:
We understand that you have Cutco which needs our attention. Please complete this form and affix the label to the outside of the package. Enclose the white copy inside the package. Be sure to insure your package and retain your receipt (yellow copy).

- **Sharpening:** If sharpening is needed, a nominal fee is required for the return shipping and handling – see www.cutco.com for details. Make checks payable to Cutco. Your products will be serviced and returned within 1 -2 weeks of receipt.
- **Replacement:** Items damaged through unconventional use will be replaced at one half the current retail price. If the identical item is not available, our current style will be offered. Please send an explanatory note with your returned merchandise.
- **Forever Guarantee:** As producers of quality Cutco Cutlery, we fully guarantee our products to be satisfactory in material and workmanship when they leave our factory.

Should any Cutco product be determined to be defective EVER, it will be replaced without charge. If you have any questions regarding your Cutco, please call our National Service Center at 1-800-828-0448 or email us at service@cutco.com

PAYMENT OPTIONS:

[ ] Check - make payable to Cutco

[ ] Credit Card -

Credit Card Number:

__ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __

Expiration Date: __ /__

Customer Signature:

_____

[ ] C. T. R. (Office Use Only)

From: (thick form, press hard)

_____

_____

_____

_____

To: Cutco Cutlery Corp.

[ ] Sharpening [ ] Repair [ ] Exchange

322 Houghton Ave.
Olean, NY 14760

CUTCO®

www.cutco.com

L164 Rev7/18