



Workmanship Guarantee

1. Guarantee of Workmanship

Global Cleaning Supplies guarantees that all services performed by its employees, agents, or authorised contractors will be carried out with due care and skill, in accordance with generally accepted trade practices, and in compliance with all applicable Australian laws and standards

2. Guarantee Period

This Workmanship Guarantee shall apply for a period of **3 Months** from the date of completion of the works Guarantee Period, unless otherwise agreed in writing.

3. Company's Obligations

In the event that any defect in workmanship is identified and reported to the Company within the Guarantee Period, the Company shall, at its sole discretion:

- Inspect the alleged defect; and
- Rectify, repair, or re-perform the defective workmanship at no additional cost to the client.

4. Exclusions

This Workmanship Guarantee does not extend to, and the Company shall not be liable for:

- Defects or damage caused by normal wear and tear.
- Misuse, abuse, negligence, accident, or lack of proper maintenance.
- Alteration, modification, or repair carried out by any person other than the Company or its authorised contractors.
- Products, materials, or equipment supplied by third parties (such items may be covered under a manufacturer's warranty).

5. Limitation of Liability

To the maximum extent permitted by law, the Company's liability under this Workmanship Guarantee is strictly limited to the obligations set out in Section 3 above. The Company shall not be liable for any consequential, indirect, or special loss or damage arising from defective workmanship.

6. Consumer Law

Nothing in this Workmanship Guarantee excludes, restricts, or modifies any rights, remedies, or guarantees conferred by the **Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth))** or any other applicable legislation, except to the extent permitted by law.

7. Making a Claim

To make a claim under this Workmanship Guarantee, the client must notify the Company in writing within the Guarantee Period, providing reasonable details of the defect. Claims should be directed to:

Email: Info@globalcleaningsupplies.com.au

Call: 02 8519 9276