



## CERTIFICATE OF COMPETENCY IN TOURIST GUIDE

W4P0091 MQA.KKP 0151; JPT(BPP(K)1000-600/WP147/Jld.2(5)

### Objective:

Tourist guide leads a group of tourists within Malaysia for the purpose of sightseeing, adventure travel activities. This profession is interesting, exciting plus challenging and graduates can also work as Tour Leader or, manage their own tour businesses.

**Dewan Rakyat quoted on Friday 11 June 2004:** 'Ministry of Tourism and Culture Tourist Guides can earn between RM5,000 and RM10,000 a month or RM15,000 during peak season'.

A practicing tourist guide licensed by the Ministry of Tourism, Arts and Culture can earn an average between RM7K – RM13K a month during peak season. This course is very popular among the working adults and retirees. SPM/STPM school leavers are highly encouraged to pursue this profitable course.

### Entry requirement:

- i. SPM/SPVM/UEC/MCE/ GCE 'O' Level (6 subjects passes including BM).
- ii. Diploma or Degree (Certified by MOE).
- iii. Or, minimum 5 years working experience in the travel agency.
- iv. International students must be employed by a travel agency.
- v. Minimum registration age: 18 years old.

Malaysians – can select own language for examination  
i.e. Bahasa Malaysia, English or Mandarin.

International students – must opt for own national language upon approval. Strictly, Bahasa Malaysia, English and Mandarin will not be allowed.

### Course Syllabus:

- Tour job assignment acceptance.
- Tour arrangement reconfirmation.
- Tourist arrival execution.
- Tour commentary delivery.
- Tour itinerary execution.
- Tourist health, safety, security and emergency handling.
- Tourist departure execution.
- Customised tourist services execution.
- Tour payment arrangement.
- Optional tours execution.
- Post tour reporting.

**Award:** Certificate of Competency in Tourist Guide.

**TRAVEX INTERNATIONAL COLLEGE** (469214-D)

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