



DIPLOMA IN HOTEL MANAGEMENT

DK127(W) (R2/811/4/0010; MQA/FA7631; JPT/BPP(K)1000-600/WP147 Jld4 (10) 13/10/2025)

Objective:

This course is designed to provide students with a broad view of the global dynamic hospitality industry. Students attain relevant skills needed to gain employment at international 5-Star hotels and resorts, international airlines as flight attendants, cruise ships, restaurants, prestigious clubs and spas, etc. It provides students with the confidence and management skills to operate and manage their own restaurants, homestays or boutique hotels.

Entry requirements:

- i. SPM with 3 credits in any subjects.
- ii. UEC –with Grade B in any 3 subjects.
- iii. O-level with Grade C in any 3 subjects
- iv. KKM Level 3 certificate related to tourism
- v. International students must have High School qualification recognized by Malaysia Government
- vi. Other qualification recognized by Malaysia Government.
- vii. International students must have MUET (Band 2), IELTS 4.0, or other English qualification accepted by Malaysia Government for 2nd year visa renewal, and before enter into main course. Conditional offer to international students must have MUET (Band 2), IELTS 4.0.

Financial Aids for Malaysians:

- i. PTPTN loan
- ii. EPF withdrawal

Course Contents:

Semester 1:

Introduction to Hospitality & Tourism Industry
English for Hospitality Industry
Principles in E-Business
Customer Relationship
Malaysian Studies 2

Semester 2:

Pastry and Bakery
Basic Eastern & Western Cookery
Sanitation Management
Personal Development And Ethics
Golf and Golfing Etiquette / Korean Language

Semester 3:

Club and Resort Management
Food and Beverage Management
International Business Communication

Semester 4:

Food and Beverage Cost Control
Housekeeping Management
Hospitality Accounting
Convention Management
Bahasa Kebangsaan

Semester 5:

Purchasing for Hospitality Industry
Front Office Management
Hospitality and Tourism Law
Hospitality Marketing

Semester 6:

Supervision in the Hospitality Industry
Human Resource Management
Entrepreneurship

Semester 7:

Internship (Practical Training)

Award: Diploma in Hotel Management

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