

Learning Needs Analysis: Manager Training

Use the statements below to identify where your current managers may have training gaps, then connect with Upskilled Consulting to discuss how our training strategies can best support your teams!

Statement	Never	Rarely	Usually	Always
Conduct structured department meetings with clearly defined training objectives				
New manager onboarding experience covers interdepartmental training for all future responsibilities				
Knowledge to provide impactful ride along experiences for both technical & customer service training				
Maximize technician one on one meetings regularly				
Thorough knowledge of each team member's technical skillset and training gaps				
Objectively identify team members readiness for promotion				
Understand how to effectively interview candidates and make hiring decisions				

