



**SWASTIK TRAVELS**

*Transportation & Car Rental services...*



## EMPLOYEE TRANSPORTATION & CAR RENTAL SERVICES ···

# SWASTIK TRAVELS

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PAN INDIA SERVICES



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Incorporated in 2018, "Swastik Travels" emerged with a clear vision: to offer top-notch employee transportation and car hire services to a wide spectrum of clients including Industrial Houses, Corporate Sectors, and BPOs (Call Centers). Over time, our growth paralleled the expansion of the Indian economy, propelling us to become a significant player in the industry.

Today, we boast a robust fleet comprising over 200 cabs (CNG/Diesel), 10 Tempo Travelers dedicated to Employee Transport Services (ETS), and an additional 50+ cars tailored for car rental needs. While our roots are firmly established in Delhi NCR, we've effectively positioned ourselves as the preferred Employee Transport Service Provider in the region. Our services have garnered immense satisfaction from BPOs, MNCs, and beyond.

As we march forward, we are extending our reach across PAN India. Swastik Travels, spearheaded by the capable leadership of Mr. Pankaj Mehta and his proficient team, operates with a foundation built on Business Ethics, Safety, and Environmentally Responsible Practices. Our adept and knowledgeable workforce forms the backbone of our operations, each member committed to propelling the company's sustainable growth through operational excellence. This dedication has ingrained us as a valued community partner.

At Swastik Travels, our mission is clear: to consistently deliver service of unparalleled quality to our clients. Our goal is to create indelible, enjoyable travel experiences while surpassing their expectations at every turn. This pursuit positions us to be recognized as

**"Your Preferred Travel Partner."**



# ABOUT US



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# OUR KEY SERVICES

## DISCOVER CONVENIENCE AND COMFORT WITH SWASTIK TRAVELS

Welcome to Swastik Travels, your trusted partner in travel solutions. We take immense pride in presenting our exclusive Airport Pickup and Drop service, tailored for both discerning individuals and corporate clients. Operating 24/7, this service ensures seamless transportation to and from the airport, catering to your schedule with utmost reliability.

## Seamless Employee Transportation



Elevate your company's efficiency with our Employee Transportation service. Designed to transfer your workforce between their residences and the workplace, this facility operates under a contract spanning a defined timeframe. Timely solutions to service-related queries are guaranteed through routine assessments and valuable feedback. Our vigilant on-site supervisor ensures the smooth functioning of our dedicated staff, available around the clock, 365 days a year, empowered by state-of-the-art tools such as Android Phones and GPS technology.

## Effortless Airport Transfers



Simplify your travel experience with our exclusive Airport Transfer service. Designed to cater to both corporate entities and individual travelers, we provide a distinctive pick-up and drop-off service to and from the airport. Operating seamlessly around the clock, seven days a week, this service ensures unmatched convenience for all.



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## Spot Rentals and Outstation Rentals



With Spot Rentals, indulge in the luxury of hiring a chauffeur-driven vehicle for 8 hours and a distance of 80 kilometers, all while enjoying the impeccable service synonymous with Swastik Travels. Our Outstation Rental service extends the opportunity to embark on journeys beyond city limits. Opt for a predefined package or a pay-per-kilometer arrangement, tailored to your preferences.

## Elevated Convenience



Our distinguished clients can effortlessly reserve their preferred vehicle via email, granting them the liberty to choose from our diverse fleet. The diligent operational team meticulously monitors the vehicle's trajectory and pick-up/drop-off points through cutting-edge GPS technology.

## Luxury Buses & Tempo Traveler



Experience the epitome of comfort with our range of meticulously maintained tempo travelers and luxury buses available for rent. Furnished with spacious and cozy seating, these vehicles redefine travel comfort. Ideal for group and family excursions, these options promise an unparalleled journey.



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# OUR VALUES

At Swastik Travels, passion fuels our team. Your feedback is our compass, guiding us towards excellence. Regular reviews power our service enhancements. New drivers undergo rigorous evaluation and testing, ensuring your trust is well-placed. We are driven by our key values of:



## Safety & Security

We prioritize your well-being above all else, ensuring every journey with us is shielded by the highest standards of safety protocols.



## Punctuality Defined

Punctuality is our hallmark – our commitment to timely arrivals and departures guarantees you a seamless travel experience.



## Unmatched Reliability

Count on us to consistently deliver on our promises, making your journeys hassle-free and reliable.



## Tailored Solutions

Recognizing your unique travel needs, we offer customized solutions that cater to your preferences, making each journey distinctly yours.



## Empathy in Every Mile

Our empathetic approach ensures that each journey is infused with care, catering to your individual needs & preferences.



## Functioning Ethically

With Swastik Travels, you can be certain that every aspect of your journey is conducted with the highest level of integrity and ethical standards.



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# WHY US



Swastik Travels has established a reputable standing in the industry by offering a personalized approach to our esteemed clientele. Our bilingual, courteous, and friendly staff and chauffeurs go beyond expectations, assisting clients in crafting their travel plans. The consistent feedback we receive speaks volumes about the trust our clients place in us. We are the preferred choice for numerous BPOs and MNCs in the Delhi NCR region.

## Round-the-Clock Support

Customer satisfaction drives us. Our 24/7 Support is dedicated to meeting customer needs at any time. Our helpline is available for:

Addressing complaints

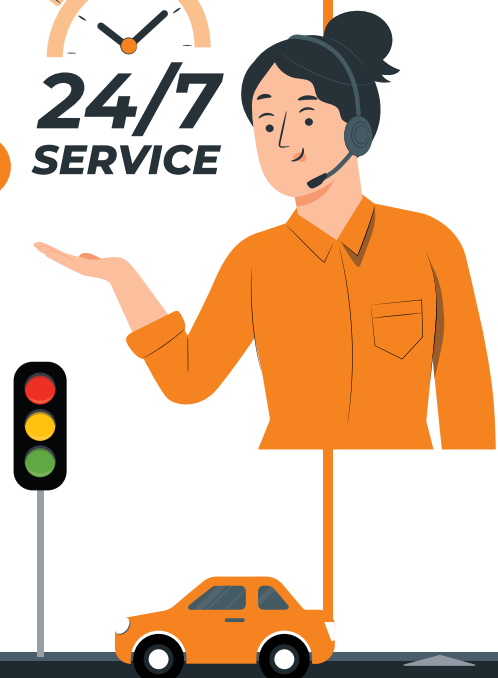
Providing cab/chauffeur information

Arranging alternative vehicles in breakdown scenarios

Managing preventive maintenance

Coordinating medical attention during emergencies

Continuous GPS monitoring for car movement





## Prioritizing Safety & Security

Our unwavering commitment to safety is evident in our rigorous driver selection process and ongoing on-the-job training. All our cabs are GPS-tracked, ensuring quick resolutions for emergencies like breakdowns. Our contingency plans cover medical emergencies too.

## Nurturing Relationships

We foster lasting relationships with clients, prioritizing understanding their needs and delivering beyond expectations. We treat clients as partners, not mere vendors. Our focus is on minimizing costs through thorough needs analysis and optimal solutions

## Committed Compliance

Our adherence to government rules and motor act regulations is unwavering. Our fully compliant cabs stand as a testament to our commitment. A dedicated team ensures strict compliance is always maintained.





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M/s EXPEDIA INDIA PVT

M/s Aon Consulting Pvt Ltd

InterGlobe Technologies(IGT)

Wipro HR Services India Pvt Ltd.

Interstar Technologies

Supportmart

Mattu Ram Art Centre Pvt Ltd

# OUR CLIENTS



# CRISIS MANAGEMENT

Swastik Travels provides transportation services to top multinational corporations (BPO) that operate 24 hours a day, 365 days a year.

We closely monitor road conditions, such as road blocks, traffic congestion, VIP movements, and traffic diversions. This information is collected from drivers and supervisors via GPS systems and mobile phones and sent to our base office. This allows us to reroute vehicles so that they can reach their destinations on time.

We have a reserved fleet of five vehicles that can be used in emergencies, such as breakdowns, road blocks, or traffic congestion. These vehicles are equipped with GPS systems and mobile phones, so they can reach their destinations quickly.



# Thank you



## GET IN TOUCH



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