

From: Cathi Triplett cathitriplett62@gmail.com
Subject: Fwd: Thank You. Your Order Is Confirmed.
Date: February 25, 2025 at 8:34 AM
To: Dad Triplett kirktriplett@gmail.com



Begin forwarded message:
From: Hotel <hotel@reservation.shanghaidisneyresort.com>
Subject: Thank You. Your Order Is Confirmed.
Date: February 24, 2025 at 2:56:04 PM MST
To: cathitriplett62@gmail.com



Thank You. Your Order Is Confirmed

Thank you for your order, Catherine, Triplett, which was successful.



Hotel Packages

Confirmed

Special Offer:

Up to 20% Off Your Room Rate

Offer Details

- Enjoy up to 20% off for your room rate when you book consecutive nights in one order.
- Discount does not apply to service charges, add-on items or bundles.
- This offer applies only to a limited selection of room types.

Shanghai Disneyland Hotel

Deluxe Garden View

Character Breakfast Buffet

2025 Jul 24 - 2025 Jul 27

Room 1

2 Guests, 0 Child

Package Price: ¥11830.00 CNY

Service Charge: ¥1494.60 CNY

Date	Package Rate Per Night
2025 Jul 24	3554.00
2025 Jul 25	4066.00
2025 Jul 26	4210.00

Price and Payment Summary

Payment Method: International Card
Order Date: 2025 Feb 25

Hotel Packages

Service Charge

Subtotal

Total

Balance Due

Important Details



Hotel Reservation Details

A guest must be 18+ years old to place the order. Reservations can only be fulfilled at the hotel. Please bring your valid ID to the front desk after 15:00 on Check-in date. To cancel or change a reservation, please call 400-180-0000 (calls within mainland China) or +86-21-3158-0000 at least 52 hours prior to 00:00 of the Check-in date.



Ticket Availability

Theme park ticket is not included in the room price, but is guaranteed (subject to room occupancy) at Shanghai Disney Resort.

For questions about your order, please [call us](#).

Guests under age 18 must have parent or guardian permission to call.

Terms and Conditions

Reservation

- Reservations may only be made and guaranteed for a stay of less than 30 days. Guests are entitled to reserve up to a maximum of three rooms with the same check-in date. **Shanghai Disney Resort reserves the right to decline, or accept or reject, any reservation request at its discretion, without giving any reason.**
- Full payment of room rates for all rooms for the entire stay is required upon check-in. In-room incidentals, laundry, local calls, domestic long-distance calls, beverage and other expenses are not included in the room rate.
- All rates are in Chinese Yuan.
- **Shanghai Disney Resort reserves the right to change room rates from time to time based on market conditions (without affecting the price paid for any confirmed reservation), and to charge additional amounts as a result of changes in applicable governmental charges.**
- Reservation is not confirmed until a confirmation number is received.
- **Reserved rooms and package components are for the guest's personal use only and cannot be transferred, re-sold or used for tour groups, corporate events, promotional or other business purposes.**
- Shanghai Disney Resort reserves the right to cancel or modify a room reservation at any time, whether it has been confirmed—if it has made mistakes or errors of any kind, or when fraudulent or misleading activities in making the room reservation.

Cancellation and Modification

- Notification of cancellation must be provided at least 52 hours prior to 00:00 on the check-in date, request a full refund of paid room rates. For cancellations less than 52 hours prior to 00:00 on the check-in date, an amount equal to the rate of the guest's first night's stay will be charged (including service charge and tax). Please note that for the cancellation of any reservation less than 52 hours prior to 00:00 on the check-in date, an amount equal to the rate of the guest's first night's stay will be charged (including service charge and tax).
- Starting from 00:00 on the date of check-in, cancellations will not be accepted. Guests arriving on the check-in date (i.e., "no shows"), will have their reservation cancelled. An amount equal to the rate of the guest's first night's stay will be charged (including service charge and tax). Once a guest checks-in, a cancellation request will not be accepted.
- Changes to reservations, including but not limited to changes in the length of stay, are subject to availability at the time the changes are made and guests are responsible for any increase in price resulting from these changes.
- Changes to check-in and/or check-out dates must be made 52 hours prior to 00:00 on the check-in date and are subject to availability, the terms of the booked offer and prevail. **Not permitted less than 52 hours prior to 00:00 on the check-in date.**
- **Name changes are not permitted for confirmed reservations.**

Check-in and Check-out

- All guests (including children) and visitors to the hotel are required to show a valid ID/Passport.
- Check-in time is after 15:00 and check-out time is before 11:00. Extra requests for late check-outs are granted. Check-in may be delayed at peak times. Please arrive and check-in as early as possible during peak seasons.
- **There will be no refund for early departures after checking in, except in special circumstances. Shanghai Disney Resort if it determines there are special circumstances, may provide a partial refund.**

Stay

- Exceeding the maximum room capacity is not allowed. However, an additional guest may be accommodated in the room, if rooms are available.
- Adjacent rooms, connecting rooms, room location or rollaway bedding are not guaranteed and are subject to availability at the time of check-in. Shanghai Disney Resort provides smoke-free environments. Smoking is allowed in designated outdoor smoking areas. A room recovery fee will be charged for smoking in guest rooms or on balconies.
- In accordance with local regulations, from July 1, 2019, Shanghai Disney Resort provides longer stock hotel rooms with disposable single-use products.

Others

- Parks, restaurants, attractions, recreation, entertainment and other products are subject to change at any time, and may be closed temporarily due to rehousing capacity limitation, seasonal change, inclement weather or special event change or be discontinued.
- **There will be no refund for unused theme park tickets or other packages including meals. Unused package elements cannot be exchanged.**
- Other terms and conditions may be applicable to special or discounted offers.
- Block-out dates may apply to the discounted theme park tickets in the packages.
- Guests are responsible for the security and protection of their personal belongings.
- Admission to the park is subject to the Rules and Regulations of the park. The Rules and Regulations are available at ticket booths or Guest Relations windows. In order to enter the park, or if the circumstances so require, Shanghai Disney Resort may, at any time, change the operating hours of the park or attractions, close the park temporarily, restrict the number of persons having access to the park, and any attraction or entertainment program, based on capacity limitation, inclement weather, etc.
- These rules are subject to change. If there are mandatory requirements or ordinances, then related ordinances will be followed.

Contact Us

- For reservation information, modification or cancellation, please call 400-920-9200 (Mainland China only) or +86-21-3158-0000.

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If you wish to unsubscribe the above address from future commercial emails from Shang
No. 218, 370, 375, 410, Lane 255, West Shendi Road, Pudong NewAn
www.shanghaidisneyresort.com/en/help/phone/