



EAST HAMPTON AIRPORT

2015 Mid-Summer Operations & Complaint Update

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HTO OPERATIONS & COMPLAINTS REPORT

JANUARY-JUNE (YTD)

While flight operations for the first six months of 2015 decreased slightly compared to 2014, complaints almost doubled for the same time period.

Operations

2015 Helicopter and Other Fixed Wing operations declined by 5% and 9% respectively. Jet flights declined by 15% the most compared to 2014. Seaplanes being the only category to rise through the end of June at 66%.

<u>Operations (June YTD)</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2015 % Incr./(<u>Decr.</u>) Over 2014</u>
Helicopters	1,850	2,442	2,308	(5%)
Jets	1,042	1,072	910	(15%)
Seaplanes	444	417	694	66%
Other Fixed Wing	<u>3,132</u>	<u>3839</u>	<u>3566</u>	<u>(7%)</u>
Totals	6,468	7,770	7,478	(4%)

Complaints

Complaints for all categories of aircraft, except unknown and multiple types, increased substantially in 2015 compared to 2014, with seaplane complaints increasing the most (238%). The number of households complaining increased by 16% while average complaints per household increased by almost two-thirds (64%).

<u>Year-to-date</u>	<u>2014</u>	<u>2015</u>	<u>% Incr./(<u>Decr.</u>)</u>
Helicopters	3,428	6,862	100%
Jets	422	787	86%
Seaplanes	124	419	238%
Props	433	1,166	169%
<u>Unknown/Multiple</u>	<u>716</u>	<u>515</u>	<u>(28%)</u>
Totals	5,123	9,749	90%
Households	267	309	16%
Avg. Complaints/Household	19.2	31.6	64%

HTO OPERATIONS & COMPLAINTS REPORT

MEMORIAL DAY WEEKEND 2015

MAY 21ST - 26TH 2015

While 2015 holiday flight volumes grew by 28% (compared to 2014), complaints grew by 220%.

Operations

Jet and helicopter flights increased by 1% and 9% respectively for the 2015 Memorial Day weekend when compared to the 2014 holiday period (2013 to 2014 saw a much larger increase year to year). Seaplane and other fixed wing (non-jet) aircraft operations rose dramatically for the 2015 holiday weekend.

Overall operations for the 2015 holiday weekend grew by 28%. Turbine and piston fixed wing showed the largest increase in operations over the weekend. Jet ops were flat.

<u>MD Weekend Ops</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2015 % Incr./ (Decr.) Over 2014</u>
Helicopters	166	261	284	9%
Jets	87	146	147	< 1%
Seaplanes	50	64	118	84%
<u>Other Fixed Wing</u>	<u>162</u>	<u>334</u>	<u>486</u>	<u>45%</u>
Totals	465	805	1,035	Up 28%

Complaints

Complaints increased by 220% above last year with the highest percentage increase and total for helicopters. Distinct households complaining rose nearly 60% while complaints per household nearly doubled.

<u>MD Weekend Complaints</u>	<u>2014</u>	<u>2015</u>	<u>% Incr./ (Decr.)</u>
Helicopters	222	889	300%
Jets	31	95	206%
Seaplanes	15	38	153%
Props	42	123	192%
<u>Unknown/Multiple</u>	<u>58</u>	<u>32</u>	<u>(44%)</u>
Totals	368	1177	220%
Households	77	123	59%
Avg. Complaints/Household	4.8	9.5	98%

HTO OPERATIONS & COMPLAINT REPORT

JULY 4TH WEEKEND 2015

JULY 2ND- 6TH 2015

While total operations rose by 52% for July 4 weekend, complaints rose by twice as much despite an insignificant increase in the number of households complaining.

Operations

Despite Jet operations being slightly down by 3% over the weekend, overall operations were up 52%.

<u>July 4th Wknd</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2015 % Incr./(Decr.) Over 2014</u>
Helicopters	181	235	277	18%
Jets	161	140	136	(3%)
Seaplanes	82	77	159	106%
Other Fixed Wing	<u>288</u>	<u>347</u>	<u>645</u>	<u>86%</u>
Totals	712	799	1,217	Up 52%

Complaints

Complaints increased 42% above last year for the holiday weekend, with the highest increase for seaplanes, but the highest total for helicopters. The number of distinct households complaining barely rose while the average number of complaints per household rose 40%.

<u>July 4th Wknd Complaints</u>	<u>2014</u>	<u>2015</u>	<u>% Incr./(Decr.)</u>
Helicopters	535	761	42%
Jets	123	122	(1%)
Seaplanes	44	112	155%
Props	101	152	50%
<u>Unknown/Multiple</u>	<u>30</u>	<u>37</u>	<u>23%</u>
Totals	833	1184	42%
Households	118	121	3%
Avg. Complaints/Household	7.0	9.8	40%