# EAST HAMPTON AIRPORT

July & August 2015 Operations & Complaint Update 9/22/15

# Jemille R Charlton Airport Director

## JANUARY-AUG 31<sup>ST</sup> (YTD)

#### **Operations**

Total Operations are fairly flat for the year through the end of August with Helicopters decreasing by 9% and Seaplanes increasing by 4%

<u>Operations (August</u> <u>YTD)</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	2015 % Incr./ <u>(decr.)</u> <u>over 2014</u>
Helicopters	4650	6574	5952	(-9%)
Jets	2904	3058	3008	(-2%)
Seaplanes	1635	2237	2335	4%
Other Fixed Wing	6727	7871	8266	<u>5%</u>
Totals	15,916	19,740	19,561	(-1%)

#### **Complaints (updated Sept. 21, includes manual PlaneNoise entries)**

Complaints have risen 30% for the year through the end of August, but households complaining have decrease over 2014 by 7%. The largest increase is Seaplanes at 140%.

			% Incr./
Year-to-date	<u>2014</u>	<u>2015</u>	<u>(decr.)</u>
Helicopters	13,431	16,394	22%
Jets	2605	2512	(-4%)
Seaplanes	745	1785	140%
Props	2095	3594	72%
Unknown/Multiple	1254	1989	<u>59%*</u>
Totals	20,130	26,274	30%
Households	589	547	(-7%)
Avg. Complaints/Household	32.3	48.0	49%

\* The number of phoned-in complaints that had to be manually entered into the database soared in the summer of 2015, especially in August. Most of them fell into the "unknown" and "multiple" categories.

## **HTO OPERATIONS & COMPLAINTS REPORT**

## **AUGUST 2015**

## **Operations**

While Helicopter and Other Fixed Wing operations decreased by 21% and 12% respectively, Seaplane operations increased by 39% in August.

<b>Operations (August)</b>	<u>2013</u>	<u>2014</u>	<u>2015</u>	2015 % Incr./ <u>(decr.)</u> over 2014
Helicopters	1484	2226	1766	(-21%)
Jets	1092	1080	1150	6%
Seaplanes	549	565	785	39%
Other Fixed Wing	2249	2665	2357	<u>(-12%)</u>
Totals	5374	6536	6057	(-7%)

#### Complaints (as updated Sept. 21 2015 to include manually added PlaneNoise data)

Total complaints increased slightly by 3% while households complaining decreased by 21%. Seaplane Complaints increased by 128%, while Helicopter and Jet complaints fell.

			% Incr./
August	<u>2014</u>	<u>2015</u>	<u>(decr.)</u>
Helicopters	5909	5284	(-11%)
Jets	1397	950	(-32%)
Seaplanes	344	785	128%
Props	1060	1277	20%
Unknown/Multiple	244	<u>957</u>	<u>292%</u>
Totals	8954	9253	3%
Households	411	325	(-21%)
Avg. Complaints/Household	21.8	28.5	30%

## **HTO OPERATIONS & COMPLAINTS REPORT**

# JANUARY-JUL 31<sup>ST</sup> (YTD)

### **Operations**

While Jet operations have decreased 6% Seaplanes have increased by 7% over 2014. Total operations were up thru the end of July by 2%

<u>Operations (July YTD)</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	2015 % Incr./ <u>(decr.)</u> <u>over 2014</u>
Helicopters	3166	4348	4186	(-4%)
Jets	1812	1978	1858	(-6%)
Seaplanes	1086	1452	1550	7%
Other Fixed Wing	4478	<u>5426</u>	<u>5910</u>	<u>9%</u>
Totals	10,542	13,204	13,504	2%

## Complaints

Total complaints through the end of July have increased 59% with an increase in households complaining of 8%. The greatest change in type of aircraft complaint is Seaplanes at 149% increase over 2014.

<u>Year-to-date</u>	<u>2014</u>	<u>2015</u>	% Incr./ <u>(decr.)</u>
Helicopters	7524	11110	48%
Jets	1208	1562	29%
Seaplanes	401	1000	149%
Props	1035	2317	124%
Unknown/General	1012	1032	<u>2%</u>
Totals	11180	16215	59%
Households	398	428	8%
Avg. Complaints/Household	28.1	37.9	35%

## **HTO OPERATIONS & COMPLAINTS REPORT**

## **JULY 2015**

## **Operations**

While total operations increased by 11% the largest increase was Other Fixed Wing aircraft at 24% followed by Seaplanes at 13%. Helicopters decreased by 2%.

<b>Operations (July)</b>	<u>2013</u>	<u>2014</u>	<u>2015</u>	2015 % Incr./ <u>(decr.)</u> <u>over 2014</u>
Helicopters	1316	1908	1878	(-2%)
Jets	770	890	948	7%
Seaplanes	451	750	851	13%
Other Fixed Wing	<u>1617</u>	<u>1894</u>	<u>2349</u>	<u>24%</u>
Totals	4154	5442	6026	11%

#### **Complaints**

Total complaints have increased 21% with a decrease of 6% in Households complaining over July 2014. Note there was a decrease in complaints of Jet operations of 2% and an increase of Seaplane of 111%.

			% Incr./
<u>July</u>	<u>2014</u>	<u>2015</u>	<u>(decr.)</u>
Helicopters	4097	4236	3%
Jets	786	771	(-2%)
Seaplanes	276	581	111%
Props	602	1152	91%
Unknown/General	250	<u>511</u>	104%
Totals	6011	7251	21%
Households	308	288	(-6%)
Avg. Complaints/Household	19.5	25.2	29%

## **HTO OPERATIONS & COMPLAINT REPORT**

## JULY 4<sup>TH</sup> WEEKEND 2015

# JULY 2<sup>ND</sup>- 6<sup>TH</sup> 2015

## **Operations**

Despite Jet operations being down by 12% over the weekend, overall operations were up 30% with the largest increase being Seaplanes at 103%.

July 4 <sup>th</sup> Wknd	<u>2013</u>	<u>2014</u>	<u>2015</u>	2015 % Incr./ <u>(decr.)</u> <u>over 2014</u>
Helicopters	225	235	297	26%
Jets	187	140	123	(-12%)
Seaplanes	81	76	154	103%
Other Fixed Wing	<u>380</u>	<u>348</u>	462	<u>33%</u>
Totals	873	799	1036	30%

### **Complaints**

Complaints increased 73% above last year for the holiday weekend, with the highest increase for seaplanes at 175%, but the highest total number of complaints was for helicopters which increased by 60%.

			% Incr./
July 4 <sup>th</sup> Wknd Complaints	<u>2014</u>	<u>2015</u>	<u>(decr.)</u>
Helicopters	535	855	60%
Jets	123	160	30%
Seaplanes	44	121	175%
Props	101	259	156%
Unknown/Multiple	<u>30</u>	<u>44</u>	<u>47%</u>
Totals	833	1439	73%
Households	118	130	10%
Avg. Complaints/Household	5.6	11.1	98%

# HTO OPERATIONS & COMPLAINTS REPORT MEMORIAL DAY WEEKEND 2015 MAY 21<sup>st</sup> - 26<sup>th</sup> 2015

While 2015 holiday flight volumes grew by 17% compared to 2014, complaints grew by 170%.

#### **Operations**

Jet operations decreased by 12% while seaplanes increased by 75% for the holiday weekend.

MD Weekend Ops	<u>2013</u>	<u>2014</u>	<u>2015</u>	2015 % Incr./(Decr.) <u>Over 2014</u>
Helicopters	149	246	253	3%
Jets	83	133	117	(-12%)
Seaplanes	42	59	103	75%
Other Fixed Wing	148	<u>310</u>	<u>401</u>	<u>29%</u>
Totals	422	748	874	Up 17%

## Complaints

Complaints increased by 170% above last year with the highest percentage increase and total for helicopters. Distinct households complaining rose 24% while complaints per household nearly doubled.

			%
MD Weekend Complaints	<u>2014</u>	<u>2015</u>	Incr./ <mark>(Decr.)</mark>
Helicopters	324	1030	218%
Jets	53	104	96%
Seaplanes	19	44	132%
Props	55	148	169%
Unknown/General	<u>54</u>	<u>37</u>	<u>(-31%)</u>
Totals	505	1363	170%
Households	95	118	24%
Avg. Complaints/Household	5.2	11.5	121%