

Terms & Conditions for Phillips Ice Service

Last Updated: 11/17/2025

Welcome to the Phillips Ice Service website ("Site"). By accessing or using this Site, you agree to comply with and be bound by these Terms & Conditions ("Terms"). If you do not agree to these Terms, please do not use our Site.

1. About Phillips Ice Service

Phillips Ice Service ("we," "us," or "our") provides packaged ice products, delivery services, repairs commercial ice equipment, and sells commercial ice-making equipment throughout Kentucky. These Terms govern your use of our website and any services, products, or information provided through it.

2. Use of the Website

You agree to use our website only for lawful purposes and in a way that does not:

- Violate local, state, or federal laws
- Interfere with the functionality or security of the Site
- Harm or attempt to gain unauthorized access to our servers or networks
- Misrepresent your identity or provide false information

We reserve the right to restrict or terminate access for users who violate these Terms.

3. Service Requests & Communications

When you submit a service request, repair request, equipment inquiry, or contact form through our website:

- You agree that the information provided is accurate and complete.
 - You authorize Phillips Ice Service to contact you regarding your request, including by phone or email.
- Submitting a request does not guarantee service or product availability until confirmed by us.

4. Pricing & Payments

Any prices shown on the website or in communication materials:

- Are subject to change without notice
- May vary based on delivery location, equipment type, repair complexity, or quantity
- May include additional fees such as installation, repair labor, mileage, parts, or special conditions

Invoices or service agreements will outline payment terms. Late payments may incur fees as permitted by Kentucky law.

5. Intellectual Property

All content on this Site—including text, images, graphics, logos, and layout—is the property of Phillips Ice Service unless otherwise stated.

You may not:

- Copy, reproduce, or distribute Site content
- Use our trademarks or branding without written permission

6. Third-Party Links

Our website may contain links to third-party sites for convenience.

We are not responsible for:

- The content of those external sites
- Their privacy practices
- Any loss or damage resulting from your use of them