

Rental Agreement:

IMPORTANT NOTICE: U R Drive A.B.N. 26 638 810 465

This Rental Agreement forms part of the terms and conditions of rental between U R Drive (as defined in the Rental Agreement) and the renter named on this Agreement.

Acceptance of Loss / Damage Liability.

In the event of any loss, damage or liability

(a) You agree to pay the Loss or Damage Liability Excess of the applicable vehicle category: the excess applicable will be listed on your rental agreement.

(b) If You are in breach of the Rental Agreement terms and conditions You agree to pay for any loss, damage, or liability in full.

(c) The Excess is applicable for every incident and charged separately for each incident that occurs.

(d) If You have previous claims history for damage with any vehicle then the reduction excess option is still available but the cover level that applies will be no lower than \$1,200.00+gst

You acknowledge You are responsible for the Vehicle until U R Drive accepts custody.

Note: Payment of the Excess does not resolve you of your liabilities under the terms and conditions of this Rental Agreement contract.

Charges are subject to a full inspection of the vehicle by a U R Drive Representative.

AGREEMENT TO HIRE RENTAL VEHICLE - Part A

You acknowledge that You have received and understood the terms and conditions of Part A & B of the Rental Agreement. You authorise U R Drive to charge all unpaid monies due to the credit card provided on the Rental Agreement or any other credit card provided to settle any charges and obligations payable on this Rental Agreement.

If You return the Vehicle more than 60 minutes after the Time Due In an additional day will be payable.

Please note that Credit Card Bond will not be released prior to 14 days from the date the Vehicle is returned to U R Drive

INTERPRETING YOUR RENTAL AGREEMENT - Part B

The Rental Agreement ("Rental Agreement") between U R Drive and You is made on the date shown on the Rental Document You have signed in respect of the Vehicle ("Rental Document"), and is made up of that Rental Document and these Terms and Conditions.

In these Terms and Conditions:

"Australian Consumer Law" means the Australian Consumer Law set out in Schedule 2 of the Competition and Consumer Act 2010 (cth) as amended or replaced from time to time.

"Authorised Driver / Joint Renter" means:

An additional driver who is noted on the Rental Agreement as an Authorised Driver or Joint Renter.

Your employer for a fellow employee, if either is engaged in activities that are incidental to Your business duties.

'Bond We may charge an amount to Your Charge Card, (or take a cash deposit from You if a cash option is available at the Hiring Location) as security for additional charges which You may incur under the Rental Agreement (Security Deposit). 5.27 The Security Deposit amount may vary depending on the type of Vehicle You hire and the Hiring Location. The amount of any Security Deposit taken is shown on the Rental Details Document. 5.28 In the event You fail to provide payment for any charges You are responsible for at or after the end of Your Rental Period, We will apply the Security Deposit against these outstanding amounts. 5.29 After the Vehicle has been returned and inspected and any outstanding charges or liabilities have been paid, U R Drive will refund the amount of the Security Deposit to You in accordance with clauses 9.8 and 9.9. Please note that it may take several business days for Your financial institution to process the refund to Your Charge Card and that the amount of time this will take is not within U R Drive's control.

'Collection Costs' means U R Drive reasonable costs of collecting unpaid rental charges from You (including U R Drive legal costs) and U R Drive administration fee of \$150.00 (incl GST) and its debt collection agents fee equal to 15% of the unpaid rental charges;

'Excess Amount' means the amount shown as Excess Amount on the Rental Agreement.

'Excess Reduction' means the product called Excess Reduction that You may purchase before the rental commences to reduce any excess amount payable;

'First Time Renters' means those individuals unknown to UR Drive where proof of address documentation will be required. Any first time renters who live within 200kms of the city in which the vehicle is being collected additional identification and payment requirements will apply to your rental. First time renters are required to provide a credit card in the name of the renter and also current proof of address. In order to verify the renters address the renter must provide proof by way of address documentation which is

dated within 3 months of the date of collection of the rental. The documentation can be a utility bill, property lease agreement, telephone account, letter of employment and or official government documents.

'Loss Damage Waiver' means the loss damage waiver described on the Rental Agreement as LDW which reduces Your financial responsibility for loss damage to the Vehicle to the Excess Amount;

'Overhead Damage' means damage (including hail damage) to the Vehicle above the top of the door seal or the top of the front and back windscreens, or damage to the third party property, caused by the Vehicle coming into contact with anything overhanging or obstructing its path, objects being placed on the roof of the Vehicle, or You or any person standing or sitting on the roof of the Vehicle;

'Undercarriage Damage' means any damage to the Vehicle including the drive train, chassis, steering, suspension, brakes, exhaust, cooling system, floor pan and fuel systems that is caused by or directly results from contact between the underside of the Vehicle and any part of the road way or any object or obstruction including kerbs, gutters, speed or road humps, barriers or wheel stops; and includes the area from the door seal, top of the front and rear bumper and below, whether or not any other parts of the Vehicle are damaged at the same time;

"U R Drive" means U R Drive Pty Ltd ABN 26 638 810 465

'Rental Charges' means the fees, costs, amounts and charges specified on the Rental Agreement.

"Rental Period" means the period commencing on the date shown on the Rental Document and ending on the date that You return the Vehicle to U R Drive;

'Repossession of the vehicle' means If you fail to return the vehicle to UR Drive when required under the Rental Agreement (other than due to theft or an accident), and if you fail to comply with a demand by UR Drive to you to return the vehicle, – UR Drive may take steps to recover and repossess the vehicle where and when it is found. You authorise UR Drive to enter any premises owned or occupied by you in order to recover or repossess the vehicle and you agree to make all reasonable efforts to obtain the right for UR Drive to enter any premises to recover and repossess the vehicle; and/or– May deem the vehicle stolen and report it stolen. UR Drive may then de- register the vehicle and you will be responsible for any & all loss (including third party personal and property damage associated with the vehicle). You will be responsible for the rental charges, loss of or damage to the vehicle (up to the full value of the vehicle), the Claims Fee, External Damage Assessment Fee, any towing and storage charges, loss of rental income, any repossession charges incurred to recover the vehicle and other losses or expenses related to the incident. This liability to UR Drive will not be limited to the applicable excess, and the reduced excess under CEW will not apply to reduce or eliminate this liability.

'Single Vehicle Accident' means an Accident that: (a) does not involve another vehicle other than a parked vehicle; (b) (c) involves another vehicle but the vehicle or the driver has not been identified to UR Drive; or involves another vehicle where, at the time of the Accident, the UR Drive rental Vehicle was driving in reverse and the other vehicle was stationary.

'Single Vehicle Accident Fee' means the charge that may apply when You are involved in Single Vehicle Accident.

'Substitute Vehicle Insurance' means a policy of motor vehicle insurance held by You or an Authorised Driver which covers You or the Authorised Driver while You or the Authorised Driver use the Vehicle as a substitute for the vehicle insured under that policy;

'Vehicle' means the vehicle described on the Rental Document (or any substitute vehicle), and includes its parts, components, accessories and contents supplied by U R Drive;

'Vehicle Tracking System' (VTS) Our vehicles may be fitted with a VTS which can be used to open and close the vehicle and track and record the geographical location, distance, and speed of the vehicle during the rental period. It can also be used to immobilise the vehicle in the event of non-payment or if we have reasonable grounds to suspect the vehicle is being used for a Prohibited Use. You agree that we can track and record your location and your use of the vehicle using the VTS, which may include your personal information.

'You' or 'Your' refers to the person(s) with whom the Rental Agreement is made.

1. DRIVER

1.1 You agree, acknowledge and warrant that:

(a) only You or an Authorised Driver will drive the Vehicle; and

(b) You and any Authorised Driver are currently licensed to drive the Vehicle and have been so licensed to drive for a period of 12 months or longer (excluding any time under a learner's permit or a provisional licence); and

(c) You and the Authorised Driver are not under the age specific range for the vehicle category rented; be this 21-24, 25-29 or 30+ years of age; and

(d) You and the Authorised Driver have not had Your driver's licence cancelled, endorsed or suspended within the last three years.

2. WHERE YOU CAN AND CANNOT DRIVE THE VEHICLE

2.1 You and any Authorised Driver must only use the Vehicle on a road, which is properly formed and constructed as a sealed, metalled or graded gravel road.

2.2 You and any Authorised Driver must not, unless authorised in writing by U R Drive, drive or take the Vehicle:

(a) to Kangaroo Island; however, if so authorised, You and any Authorised Driver must not drive the Vehicle between dusk and dawn outside the town limits;

(b) to Fraser Island, Bruny Island, Groote Eylandt, to Gove Peninsula, Tiwi Islands, Stradbroke Islands, Moreton Island, or any island off the coast of Australia;

(c) into or out of the Northern Territory, Tasmania, or to any points in Western Australia north of Carnarvon;

(d) in Queensland:

(1) on Highway No. 27 beyond Chillagoe in a Westerly direction;

(2) on Highway No. 1 beyond Normanton in a Southerly direction and no further North than Karumba;

(3) if the Vehicle is a passenger vehicle or truck, beyond Cooktown to the North or Lakeland to the West and no further than Cape Tribulation on the Coast Road;

(4) on the Coast Road from Helenvale to Cape Tribulation, or from Laura to Lakeland unless the Vehicle is a Four-Wheel Drive;

(e) in the snow (at anytime and anywhere (including Tasmania));

(f) above the snow line in:

(1) in New South Wales (being Jindabyne); or

(2) Victoria (being Bright),

From the beginning of June until the end of September;

(g) on beaches or through streams, dams, rivers or flood waters;

(h) in the Northern Territory:

(1) on the Jim Jim Falls Road to Jim Jim Falls and Twin Falls; or

(2) outside any town or city limits between dusk and dawn.

(i) in Western Australia:

(1) to any parts North of Carnarvon;

(2) on the Gibb River, Cape Leveque Road, Widdjana Gorge, Canning Stock Route, Gunbarrel Highway and Hollard Track;

(3) beyond 100 kilometres of the Perth city limits between dusk and dawn; or (4) otherwise, outside any town or city limits between dusk and dawn outside any city limits between dusk and dawn; or

3. USE OF THE VEHICLE

3.1 You and any Authorised Driver must:

(a) not allow the Vehicle to be used for any illegal purpose, race, contest or performance test of any kind;

(b) not allow the Vehicle to be used to tow or push anything;

(c) not carry more passengers than may be properly accommodated by the seat belt restraints provided in the Vehicle, or carry a greater load than that for which it was built;

(d) not be under the influence of alcohol, drugs or have a blood alcohol content that exceeds the legal limit in the State or Territory in which the Vehicle is driven;

(e) not allow the Vehicle to be used to carry passengers for payment or reward of any kind;

(f) not use the Vehicle when it is damaged or unsafe;

(g) not use the Vehicle to transport goods, except in compliance with all necessary approvals, permits, licences and government requirements (to be obtained at Your cost) and in accordance with the Vehicle manufacturer's and U R Drive's recommendations;

(h) not use the Vehicle for the conveyance or towing of any load which is incorrectly loaded or secured or is in excess of that for which the Vehicle was constructed;

(i) not, without U R Drive's prior written consent, use the Vehicle to carry any inflammable substance which has a flash point under 22.8°C or any other explosive or corrosive substances; and

(j) not use the Vehicle in contravention of any law.

3.2 You must pay for any unauthorised repairs to the Vehicle and for all parking and traffic infringements in respect of the Vehicle during the Rental Period.

3.3 You and any Authorised Driver must not carry any animal or pet in the Vehicle.

3.4 You and any Authorised Driver must not drive the Vehicle if U R Drive has so directed You and any Authorised Driver.

3.5 You and any Authorised Driver or any passenger must not smoke in the Vehicle.

4. MAINTENANCE, SECURITY AND SAFETY

4.1 You and any Authorised Driver must:

- (a) maintain all of the Vehicle's engine oils and engine coolant levels to the manufacturer's specifications, as set out in the Vehicle's operations manual located in the glove box or otherwise as required to maintain the Vehicle's efficient performance;
- (b) keep the Vehicle locked and the keys under Your or the Authorised Driver's personal control at all times; and
- (c) comply with any applicable seat belt and child restraint laws.

4.2 You must not service the Vehicle or have repairs to the Vehicle carried out unless U R Drive authorises You to do so. U R Drive requires verification of the cost of repairs for audit and GST purposes. You should obtain an original tax invoice/receipt to assist U R Drive. U R Drive will reimburse You for any repairs to the vehicle authorised by it, provided that the cost of those repairs is verified to the extent that U R Drive cannot verify the cost of repairs, U R Drive will not reimburse You.

4.3 You and U R Drive acknowledge that the Vehicle is generally in an undamaged condition except as otherwise stated on the Rental Document.

5. LOSS DAMAGE WAIVER, DAMAGE AND LOSS OF PROPERTY

- 5.1 Subject to this clause 5, and to the fullest extent permitted by applicable law, You are liable: (a) for the loss of, and all damage to, the Vehicle; and
- (b) for all damage to the property of any person:
 - (i) which is caused or contributed to by You or an Authorised Driver; or
 - (ii) which arises from the use of the Vehicle by You or an Authorised Driver.

This clause 5 does not apply to any damage or loss for which U R Drive is liable to You under this Rental Agreement.

Remember that references to the "Vehicle" include all of its parts, components, accessories and contents (see the definition of "Vehicle" in clause 1).

5.2 Subject to clause 5.3, if:

- (a) You accept the Loss Damage Waiver option on the Rental Document at the commencement of the Rental Period; and
- (b) where applicable, You pay the excess shown on the Rental Document for each separate event involving damage to or loss of, the Vehicle or for each separate event involving damage to the property of any third party which is caused by or arises from the use of the Vehicle by You or an Authorised Driver, U R Drive:

(c) waives Your liability under clause 5.1 for damage to the Vehicle or loss of the Vehicle;

(d) provided that You and any Authorised Driver are entitled to be indemnified under a policy of motor vehicle insurance provided by a registered insurer for Your and an Authorised Driver's legal liability to a third party for damage to the property of that third party which is caused by the use of the Vehicle by You or an Authorised Driver.

5.3 You must always pay, and clause 5.2 does not cover:

(a) the excess shown on the Rental Document if there is damage to or loss of the Vehicle or if there is damage to the property of any third party;

(b) the cost of rectifying any tyre damage not attributable to normal wear and tear; (c) the cost of repairing any damage caused deliberately or recklessly by:

(i) You;

(ii) any other driver of the Vehicle; or

(iii) any passenger carried during the Rental Period;

(d) the cost of repairing any damage to the Vehicle or to third party property caused by You or an Authorised Driver using, or permitting the Vehicle to be used, in any area prohibited by the Rental Agreement;

(e) the cost of repairing overhead or roof damage caused by, but not limited to, contact between the Vehicle and objects overhanging or obstructing the path of the Vehicle; or

(f) the cost of repairing any water damage to the Vehicle or any underbody damage, and any resulting damage from that underbody damage, to the Vehicle.

(g) under any circumstances where the Vehicle has been refuelled with fuel other than that recommended by the Vehicle manufacturer.

(h) under any circumstances where the Vehicle and its keys are unsecured

5.4 For the purposes of this clause 5, You must pay for any damage or repair that may be reasonably determined by U R Drive the amount which includes:

(a) the cost of repairs to the Vehicle or the market value of the Vehicle at the time of the loss or damage, whichever is the lesser;

(b) appraisal fees;

(c) towing, storage and recovery costs;

(d) a reasonable administrative fee reflecting the cost of making arrangements for repairs and towing and other administrative activities; and

(e) a per day loss of use fee based on the estimated downtime of the Vehicle.

If the amount determined by U R Drive and paid by You under this clause 5.4 exceeds the final cost of the damage or repair, U R Drive will refund the difference to You.

6. RETURN OF VEHICLE

6.1 You must return the Vehicle to U R Drive:

- (a) to the place, on the date and by the time shown on the Rental Document (or sooner if required under clause 6.4);
- (b) in the same condition as it was at the commencement of the Rental Period, fair wear and tear excepted;
- (c) with a full tank of fuel (or otherwise pay to U R Drive the cost to refuel the Vehicle).

6.2 You must return the Vehicle to a U R Drive location during our normal business hours. If You return the vehicle later than the time shown on the rental document, You must pay all additional rental charges.

6.3 If:

- (a) You return the Vehicle on a date, or at a time, or to a place other than that shown on the Rental Document; or
- (b) any special conditions set out in the "Rates" section on the Rental Document are breached, the rates shown on the Rental Document will not apply and You must pay the U R Drive standard rate for the Vehicle for the Rental Period.

6.4 U R Drive may request the immediate return of the Vehicle, or U R Drive may re-take the Vehicle without notice, if U R Drive reasonably suspects that:

- (a) You have breached a term or condition of the Rental Agreement;
- (b) damage to the Vehicle, or injury to persons or property is likely to occur; or
- (c) the Vehicle will be involved in an industrial dispute; or (d) the Vehicle may be used for an unlawful purpose;

You must also pay U R Drive any cost it incurs as well as all costs and charges under the Rental Agreement for the period up to return/repossession of the Vehicle.

6.5 U R Drive reserves the right to refuse hire of another vehicle to You following any incident or accident or where You have breached a condition of this Rental Agreement.

7. CLAIMS AND PROCEEDINGS

7.1 Where the use of the Vehicle by You, an Authorised Driver, or any other person results in an accident or claim, or where damage or loss is sustained to the Vehicle or any third party property, You and/or any Authorised Driver must:

- (a) promptly report such incident to the local police;
- (b) promptly report such incident in writing to U R Drive;
- (c) not, without U R Drive's written consent, make or give any offer, promise of payment, settlement, waiver, release, indemnity or admission of liability;
- (d) permit U R Drive or its insurer at its own cost to bring, defend, enforce or settle any legal proceedings against a third party in Your name;
- (e) permit or ensure that U R Drive may claim in Your name or that of the Authorised Driver under any applicable Substitute Vehicle Insurance, and assist, and cause the Authorised Driver to assist, U R Drive in making such a claim, including assigning any right to claim under any Substitute Vehicle Insurance to U R Drive;
- (f) complete and furnish to U R Drive within a reasonable time any statement, information or assistance which U R Drive or its insurer may reasonably require, including attending at a lawyer's office and at Court to give evidence.

8. PAYMENT

8.1 At the beginning of the Rental Period an initial payment will be taken and at the end of the rental period any additional amounts owing will be charged on return immediately to the method of payment provided on pick up;

You must pay U R Drive on demand:

- (a) all charges specified on the Rental Document and all charges payable under the Rental Agreement;
- (b) any amount paid or payable by U R Drive or You to any person arising out of Your use of the Vehicle or imposed on You or U R Drive by any governmental or other competent authority (such as speeding, parking and traffic fines and toll charges); and
- (c) any amount for which You are liable to U R Drive under the Rental Agreement, in respect of a breach of the Rental Agreement or otherwise.

8.2 The minimum charge You must pay for the rental of the Vehicle is an amount equivalent to:

- (a) one day's rental at the "daily rate" shown on the Rental Document (subject to clause 6.4); plus
- (b) the amount payable for the number of kilometres driven during the Rental Period.

8.3 Distance charges are measured from the Vehicle's odometer.

8.4 You authorise U R Drive to charge all moneys payable to U R Drive under the Rental Agreement to Your credit card or charge account.

8.5 U R Drive will pay any refund due to You by such method as U R Drive may reasonably choose.

9. LIABILITY OF U R DRIVE

9.1 Unless it is negligent, U R Drive is not liable to any person, and You indemnify U R Drive, for any loss of, or damage to, any property:

(a) stolen from the Vehicle or otherwise lost during the rental; or (b) left in the Vehicle after its return to U R Drive.

10. CONSUMER RIGHTS STATEMENT

All Your rights set out in this Rental Agreement are in addition to Your rights as a consumer under applicable consumer protection legislation, including the Australian Consumer Law.

Your consumer rights are not excluded, modified, or restricted by this Rental Agreement. You can find out more about your consumer rights from consumer organisations and bodies such as the Australian Competition and Consumer Commission and State or Territory fair trading authorities.

11. TERMINATION

11.1 Either party may terminate the Rental Agreement at any time if the other party commits a material breach of the Rental Agreement.

11.2 We reserve the right to terminate the Agreement at any time by providing 48 hour's notice in written or verbal form if:

- You have not paid an invoice or any other request for payment (whether verbal or in writing);
- Your Card is declined or your bank reverses the charges made to your Card and you fail to pay the amount due within 12 hours of being notified by UR Drive that the invoice balance is outstanding;
- We are required by the police or any other regulatory authority to take possession of the vehicle from you;
- The vehicle is not returned by the agreed return date
- We reasonably believe you have materially breached, or are likely to materially breach, the Agreement; or
- We have reasonable grounds to believe there has been or likely to be a Prohibited Use of the vehicle.

11.3 If the Rental Agreement is terminated early for any reason other than a breach by U R Drive, You agree to pay rental charges that reflect the actual duration of the rental. Such charges may be higher than those that apply for a longer rental period.

- In the event of termination and/or repossession you will not be entitled to a refund of any part of the rental charges in so far as the termination and/or repossession is caused by your actions or omissions.

12. MISCELLANEOUS

12.1 The Rental Agreement contains the whole agreement between the parties.

12.2 Any waiver by a party of any one breach or default by the other party will not constitute a waiver of any other breach or default.

12.3 The agreement is governed by the law of the State or Territory of the Rental location. The parties submit to the non-exclusive jurisdiction of the courts of that State or Territory and any courts which may hear appeals from those courts in respect of any proceedings in connection with this agreement. The parties will not object to the exercise of jurisdiction by those courts on any basis.

13. PRESUMPTIONS AND INTERPRETATION

13.1 Unless the context otherwise requires:

- (a) A word which denotes the singular denotes the plural and vice versa;
- (b) Any gender denotes the other genders; and
- (c) A person includes an individual, a body corporate and a government body.

13.2 Unless the context otherwise requires, a reference to:

- (a) Any legislation includes any regulation or instrument made under it and where amended, re-enacted or replaced means that amended, re-enacted or replaced legislation;
- (b) Any other agreement or instrument, where amended or replaced, means that agreement or instrument as amended or replaced.

14. RENTAL CHARGES PAYABLE (comprise the following charges as applicable):

- (a) Base rental rate – the base daily rate for the rental;
- (b) Vehicle Registration Recovery Fee - the daily amount payable to Us to recover Our costs of registering and licensing the Vehicle as a rental Vehicle;
- (c) Cost of hiring any additional equipment You have requested;
- (d) Cost of any Additional Damage Protection or Recovery Plus Protection You have selected;
- (e) Additional Driver Fee – a daily fee charged for adding an Additional Driver to the Rental Agreement (subject to Our approval);
- (f) Age Related Driver Fee - a daily surcharge for each driver in ranges 21-24, 25-29 and 65+;
- (g) Excess Kilometre Charge – the charges payable if You exceed any free kilometres allowance specified in the Rental Details Document. We will use the Vehicle's odometer to calculate the number of kilometres travelled during the rental. The rate for each additional kilometre is specified in the Rental Details Document where applicable;
- (h) Premium Location Surcharge - the extra amount payable when a Vehicle is hired from a rental station

located at an airport or some city or remote locations. The Premium Location Surcharge is applied as a fixed fee to all Rental Charges and is shown in the Rental Details Document;

(i) Fuel charges – The Vehicle is supplied with a full tank of fuel. If You return the Vehicle without a full tank of fuel, a refuelling charge will apply which will include fuel cost plus labour time cost to refuel the Vehicle. At some Hiring Locations a Prepaid Fuel option may be available allowing You to pay for fuel usage in advance eliminating the need to pay for fuel at the end of Rental. Unused fuel which has been prepaid will not be refunded. You must also pay for any fuel used for any delivery and collection service We agree to provide You.

(j) Any additional fees which apply from time to time as advised by Us at or prior to the time of entry into this Rental Agreement.

15. Cancellation

If you wish to cancel your reservation for any reason you must telephone Hertz on your local Hertz number (listed below) and be ready to quote the information contained on the front of this Reservation Confirmation. Cancellation is not valid by any other method.

If the cancellation is made no later than midnight seven (7) days before the date of your scheduled pick up a full refund will be made to you.

If you cancel your reservation within seven (7) days of your scheduled pick up we will charge a Cancellation Fee of 50% of the rental value including GST (GST only applicable for Australian domestic rentals) to cover our administration costs. For all bookings to rent overseas we will refund your prepayment, less the Cancellation.

For bookings made to rent in Australia, we will refund your prepayment in full and the Cancellation fee will be charged to your preferred method of payment within 14 days from the cancellation date.