

PERFORMANCE SUITE / WPI

DEMAND & FLOW DIAGNOSTIC

Get to the truth quickly. Turn system pressure into a prioritised 90-day plan.



6 WEEKS

CLARITY COMES BEFORE INTERVENTION

6
WEEKS



Designed for

For senior leaders responsible for performance who need a shared view of demand, flow and avoidable pressure.

- Adult Social Care directors and service heads
- NHS leads for community, discharge and urgent care
- Transformation, commissioning and ICS / place partners

What changes



See the real demand

Separate value demand from repeat contact, avoidable activity and inappropriate referrals.



Find where flow breaks

Pinpoint bottlenecks, hand-off delays and capacity constraints.



Align the system

Create one evidence base across ASC, NHS and providers.



Act with confidence

Leave with prioritised interventions, owners, KPIs and delivery milestones.

A de-risked 90-day route from insight to action.

A SIX-WEEK ROUTE FROM EVIDENCE TO ACTION



Understand demand

- Analyse volume, type and source
- Distinguish value from failure demand
- Combine data with staff, service user and partner insight



Diagnose flow

- Map end-to-end pathways and hand-offs
- Identify bottlenecks and capacity constraints
- Confirm root causes, not just symptoms



Mobilise action

- Prioritise quick wins and high-impact changes
- Set owners, governance and 90-day milestones
- Track waiting time, throughput and rework

A validated starting point for improvement – targeted, measurable and ready to deliver.



BRING CLARITY AND
CONTROL TO SYSTEM
PERFORMANCE.

Discuss a focused Demand &
Flow Diagnostic with TMPM.

01 DIAGNOSE

02 RESET

03 SUSTAIN

LET'S TALK

Tell us where pressure is building and what a good outcome needs to look like.



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