

CAPABILITY TRANSFER

Build the capability to sustain gains, scale what works and own improvement.

DIAGNOSE. RESET. SUSTAIN.

3–6 MONTHS

KEY INSIGHT

Lasting improvement is led from within: build capability through practice and transfer system ownership.

01 DIAGNOSE



DESIGNED FOR

Systems that have delivered initial gains and now need to sustain and scale performance from within.

KEY AUDIENCES

- System leaders responsible for sustained performance
- Service managers accountable for delivery and outcomes
- Transformation teams reducing reliance on external support

Discuss a tailored Capability Transfer programme with TMPM.

02 RESET

03 SUSTAIN



DELIVERY APPROACH

01 Coach leaders and teams

Build confidence under operational pressure; embed practical delivery disciplines; align behaviours and expectations.

02 Embed the operating rhythm

Establish repeatable daily, weekly and monthly routines; implement simple demand, flow and outcome tools; enable early intervention and continuous improvement.

03 Transfer ownership

Hand over governance, performance and delivery; embed capability at every level; leave a sustainable operating model.

WHAT YOU LEAVE WITH

01 Stronger leadership grip

Give leaders clear line of sight on performance, risk and priorities.

02 Embedded operating routines

Make daily, weekly and monthly disciplines consistent and useful.

03 Skilled, confident teams

Equip people to manage complexity and lead improvement themselves.

04 Independence by design

Transfer the tools, skills and structures needed for continuous improvement.

A self-sufficient system owning delivery, with external support no longer essential.

MAKE IMPROVEMENT PART OF HOW THE SYSTEM WORKS.

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