

OTHER CASE STUDIES

Partnership, PMO, organisational development, equity and end-of-life care examples

BETTER PATHWAYS. BRIGHTER LIVES.

DESIGNED FOR WEBSITE DOWNLOADS AND CLIENT CONVERSATIONS

A curated set of TMPM case studies grouped by work area for ongoing communications.

FOCUS	USE	FORMAT
Portfolio examples grouped by delivery context, with place and organisation names removed for wider promotion.	Suitable for website downloads, LinkedIn follow-ups, client introductions and targeted business development.	Landscape PDF pack with a matching cover, individual case-study pages and a contact page.

5 case studies

and Alcohol Strategic Partnership and Implementation of a PMO Strategy Design Development for Equity Proposal of Life Care EOLC Hospice Model

DRUG AND ALCOHOL STRATEGIC PARTNERSHIP

Public health / Drug and alcohol partnership programme

BETTER PATHWAYS. BRIGHTER LIVES.



STRONGER
TOGETHER FOR
BRIGHTER TOMORROWS.

KEY INSIGHT

Complex public health priorities need partnership governance that keeps action visible and moving.

PUBLIC HEALTH

PARTNERSHIP

GOVERNANCE

WORKSTREAMS



THE CHALLENGE

A local partnership needed a coordinated response to drug and alcohol priorities, informed by national strategy.



TMPM ACTIVITY

TMPM built partner relationships, established a strategic board and co-produced workstreams, milestones and reporting arrangements.



WHAT CHANGED

The partnership gained clearer accountability and a stronger platform for harm reduction and recovery-focused action.

BENEFITS & EVIDENCE

6 WORKSTREAMS

co-produced partnership delivery model



SHARED ACCOUNTABILITY

A strategic board connected cross-sector partners.



EVIDENCE-LED PRIORITIES

The Needs Assessment informed delivery priorities and national reporting.

Priorities informed by a partnership Needs Assessment.

DESIGN AND IMPLEMENTATION OF A PMO

Programme management / Governance, assurance and delivery

BETTER PATHWAYS. BRIGHTER LIVES.

STRONGER
TOGETHER FOR
BRIGHTER TOMORROWS.

KEY INSIGHT

A practical PMO model strengthened control, reporting quality and organisational delivery confidence.

PMO

GOVERNANCE

ASSURANCE

DELIVERY



THE CHALLENGE

A complex partnership needed a consistent programme management approach to planning, oversight, reporting and assurance.



TMPM ACTIVITY

TMPM designed and implemented PMO governance, templates, reporting, action tracking and risk management disciplines.



WHAT CHANGED

The organisation gained clearer accountability and visibility of delivery, project budgets and impact.

BENEFITS & EVIDENCE



DELIVERY TRANSPARENCY
Common reporting improved visibility of progress, budgets and impact.



CLEAR ACCOUNTABILITY
Governance and templates provided a consistent management framework.



STRONGER ASSURANCE
Action and risk disciplines supported organisational oversight.

OD STRATEGY DESIGN & DEVELOPMENT

Organisational development / People, culture and operating model

BETTER PATHWAYS. BRIGHTER LIVES.



STRONGER
TOGETHER FOR
BRIGHTER TOMORROWS.

KEY INSIGHT

Large-scale organisation design needs disciplined governance, shared purpose and visible progress.

OD STRATEGY

OPERATING MODEL

HEALTH BOARD

GOVERNANCE



THE CHALLENGE

A large integrated health board needed a multi-year organisational development strategy to improve performance and support sustainable change.



TMPM ACTIVITY

TMPM established governance, engaged staff and partners, assessed performance determinants and co-designed programmes under the people strategy.



WHAT CHANGED

The target operating model was implemented with stronger alignment, leadership visibility and coordinated improvement capability.

BENEFITS & EVIDENCE

1,800

staff engaged /
10% of the
workforce

18

performance
determinants
assessed



CO-DESIGNED DIRECTION

Five people-strategy programmes supported the target condition.



INTERNAL CAPABILITY

Improvement and engagement teams were coordinated for delivery.

Five programmes co-designed under the people strategy.

CENTRE FOR EQUITY PROPOSAL

Equity and inclusion / Proposal and partnership development

BETTER PATHWAYS. BRIGHTER LIVES.



STRONGER
TOGETHER FOR
BRIGHTER TOMORROWS.

KEY INSIGHT

Strong proposals connect purpose, evidence and delivery into a message partners can act on.

EQUITY

PROPOSAL DESIGN

PARTNERSHIPS

INCLUSION



THE CHALLENGE

A compelling proposal was needed to explain a Centre for Equity’s purpose, model, value and partnership opportunity.



TMPM ACTIVITY

TMPM shaped the narrative, offer and delivery model, connecting evidence, governance, outcomes and stakeholder messages.



WHAT CHANGED

The proposal provided a clearer basis for partner engagement and positioning the centre as a route to inclusive system change.

BENEFITS & EVIDENCE



COMPELLING PROPOSITION
The centre’s purpose, model and value were clarified.



PARTNER ENGAGEMENT
The narrative provided a clear basis for discussions.



COHERENT DELIVERY
Evidence, governance and outcomes were connected in the proposal.

END OF LIFE CARE (EOLC) HOSPICE MODEL

End-of-life care / Domiciliary care model and service transition

BETTER PATHWAYS. BRIGHTER LIVES.



STRONGER
 TOGETHER FOR
 BRIGHTER TOMORROWS.

KEY INSIGHT | A clear model helps partners turn sensitive service ambition into practical end-of-life care delivery.

EOLC

HOSPICE MODEL

PATHWAY DESIGN

COMMISSIONING

THE CHALLENGE

Rural geography and uneven provision created inequalities in access to end-of-life care across a large area.

TPM ACTIVITY

TPM co-designed a new service specification, established governance and coordinated provider transition and communications.

WHAT CHANGED

The new domiciliary care model improved coordination, service coverage and care planning, with positive feedback from families and staff.

BENEFITS & EVIDENCE

 **MORE EQUITABLE ACCESS**
 The model improved coverage across a large rural area.

 **BETTER COORDINATION**
 A shared specification and process maps supported care planning.

 **POSITIVE EXPERIENCE**
 Families, clinicians and staff gave positive feedback on the new approach.

LET'S BUILD DELIVERY GRIP.

People. Partnerships. Lasting change.

TMPM helps health and care organisations diagnose delivery challenges, strengthen governance and turn ambition into measurable progress.

EXPERT CONSULTANCY

Independent senior support for complex health and care change.

PMO & ASSURANCE

Governance, reporting, risk and benefits tracking that leaders can use.

TRANSFORMATION DELIVERY

Pathway, commissioning and system redesign from idea to implementation.

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