

PRIMARY CARE CASE STUDIES

Primary care mobilisation, digital learning and pathway development

BETTER PATHWAYS. BRIGHTER LIVES.

DESIGNED FOR WEBSITE DOWNLOADS AND CLIENT CONVERSATIONS

A curated set of TMPM case studies grouped by work area for ongoing communications.

FOCUS	USE	FORMAT
Portfolio examples grouped by delivery context, with place and organisation names removed for wider promotion.	Suitable for website downloads, LinkedIn follow-ups, client introductions and targeted business development.	Landscape PDF pack with a matching cover, individual case-study pages and a contact page.

2 case studies

Out of Hours Services Contract Roll out
Digital Blueprinting for Primary Care

GP OUT OF HOURS SERVICES CONTRACT ROLL-OUT

Primary care / GP out-of-hours service transition

BETTER PATHWAYS. BRIGHTER LIVES.



STRONGER
TOGETHER FOR
BRIGHTER TOMORROWS.

KEY INSIGHT

Provider mobilisation is stronger when readiness, risks and decisions are actively managed.

PRIMARY CARE

OUT OF HOURS

MOBILISATION

RISK CONTROL



THE CHALLENGE

A new GP out-of-hours provider needed a safe, coordinated transition with operational arrangements ready for go-live.



TMPM ACTIVITY

TMPM coordinated mobilisation, dependencies, readiness tracking, communication and issue escalation across provider and commissioning teams.



WHAT CHANGED

The transition achieved stronger readiness oversight and a controlled route to safe service mobilisation across five localities.

BENEFITS & EVIDENCE

5 LOCALITIES

GP out-of-hours services mobilised



READINESS CONTROLLED

Dependencies, risks and operational actions were tracked.



CONTINUITY PROTECTED

Communication connected commissioning, provider and operational leads.

Service scope: GP out-of-hours delivery across five localities.

NATIONAL DIGITAL BLUEPRINTING FOR PRIMARY CARE

Primary care / Digital innovation, blueprinting and shared learning

BETTER PATHWAYS. BRIGHTER LIVES.

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TOGETHER FOR
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KEY INSIGHT

Blueprinting turned local digital innovation into practical learning that others could adapt and scale.

PRIMARY CARE

DIGITAL
INNOVATION

BLUEPRINTING

SHARED LEARNING



THE CHALLENGE

Local digital innovation needed to be captured and shared so other primary and social care systems could learn from practical experience.



TMPM ACTIVITY

TMPM supported partner engagement, model development and the translation of service learning into national blueprinting materials.



WHAT CHANGED

The work created a clearer route to share, adapt and scale digital learning through national blueprints and an online knowledge-sharing platform.

BENEFITS & EVIDENCE



KNOWLEDGE CAPTURED

National blueprints documented practical digital learning.



LEARNING SHARED

An online knowledge-sharing platform gave other systems access to the work.



REPLICATION SUPPORTED

Materials explained approaches that others could adapt and scale.

LET'S BUILD DELIVERY GRIP.

People. Partnerships. Lasting change.

TMPM helps health and care organisations diagnose delivery challenges, strengthen governance and turn ambition into measurable progress.

EXPERT CONSULTANCY

Independent senior support for complex health and care change.

PMO & ASSURANCE

Governance, reporting, risk and benefits tracking that leaders can use.

TRANSFORMATION DELIVERY

Pathway, commissioning and system redesign from idea to implementation.

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