

Hello to all associated with Mommy's Little Girl,

As some of you may have heard EVV (Electronic Visit Verification) has an update,

Directly from DHS

Effective **Sept. 1, 2024**, DHS will review EVV usage and enforce compliance for **all** providers, regardless of payer, including financial management services (FMS) providers and managed care organizations (MCOs).

The Minnesota EVV system will verify:

- Type of service performed
- Who received the service
- Date of service
- Location of service delivery
- Who provided the service
- When the service begins and ends.

We have chosen a Third-Party to use for our EVV. Most of you are all set up and ready to go with the Caretap app. Most of you have NO changes to make come Sept 1.

Everyone needs to clock in and out at the location of the clients home in real time. The exceptions are for "live in" caregivers and community visits (more information below).

Manual Edits

Edited or adjusted shifts are not EVV compliant. DHS understands that manual edits and adjustments will occur. Providers and caregivers should work to limit manual edits as much as possible. MLG will be monitoring for edits and adjustments too many could result in a meeting to discuss why the issues are occurring.

Live in Caregivers

For live-in staff who are properly identified in the EVV system as live-in/residing caregivers, it is expected that they will clock in and clock out using the EVV system at least once per workday. These shifts may be manually adjusted to reflect the actual number of hours worked and services provided during each shift. Alternatively, live-in caregivers may use the EVV system in real-time as any other caregiver would.

Providers are required to obtain documentation on a yearly basis to show that the address of the client and caregiver live at the same place.

Geo Fencing

The 21st Century Cures Act requires that location of the service provided be collected as one of the six EVV data points. The geofence is a 500-foot perimeter around the person's home address that identifies visits as taking place in the home. "community visit" checkbox that allows caregivers to acknowledge they are clocking in or out from a location greater than 500 feet from the person's

home. When the provider identifies the visit as a community visit, this enables the visit not to log a GPS or location error that must be resolved on the administrative side by the provider agency.

You MUST let MLG staff know of any address changes or you might be shown as clocking in out of the “geo fence” area.

As it has been mentioned before the app will not track you when you are not clocked in or in between the clock in and out.

For more information:

https://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=mndhs-067176#

If you need help setting up your Caretap EVV App and/or have questions please let Jack or Tessa know.