314 Long Lane Apt. 1 Bloomingburg, New York 12712

Cell: 845-590-2974 | Fax: 516-450-3252

<u>paulodendahl@gmail.com</u> | <u>destination4education@gmail.com</u> | paul@americansafetyinstitute.com

STRENGTHS:

- ➤ Insurance education 38 years
- ➤ Driver education 24 years
- ➤ Management skills
- ➤ Marketing skills
- ➤ People skills

EXPERIENCE:

2014- Present Dutchess County BOCES

Adjunct Professor

NYS/DMV Approved 5 Hour Pre-Licensing Instructor

2012- Present Dutchess Community College

Adjunct Professor

NYS Department of Financial Services Pre-licensing Insurance Instructor

NYS/DMV Approved 5 Hour Pre-Licensing Instructor,

NYS/DMV Approved 6 Hour PIRP Instructor, National Safety Council "Alive at 25" Instructor NY Impaired Driver Program Training Instructor

2012- 2017 Harrington Education, Inc., #NYIN-317759

NYS Department of Financial Services Education Unit

NYS Insurance Department Continuing Education Instructor

Subject Areas: Accident & Health, Life Insurance, Property & Casualty

NYS Insurance Department Pre-licensing Instructor

Subject Areas: Property Casualty, Personal Lines, Public Adjuster

2012- Present NYS Department of Financial Services Continuing Education/NY

Insurance Education CE Monitor Approval #NYMO-503613

2010- Present The American Driving Academy

NYS/DMV Approved 5 Hour Instructor Certification # A36872

2009- Present American Safety Institute, Inc.

Marketing Consultant/Trainer/ NY/NJ

2007- Present New York State Parks, Recreation & Historic Preservation

NYS Safe Boating Instructor

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1997- Present DigitalDefensiveDriving.Com, Inc.

President/Owner/Instructor/Trainer

2012- 2013 Orange County Allstate

Sr. Insurance Advisor/Consultant

2003–2009 Insurance Broker/Office Manager

Administration of all commercial insurance duties.

Marketing and sales of insurance products and services.

Handling of personal and commercial lines customer service.

Oversee agency operation guidelines.

Rockland Insurance Agency, Inc.

Broker/Office Manager

Haverstraw, NY

Triangle Insurance Services, Inc.

Broker/Office Manager

Poughkeepsie, NY

Mid-Hudson Valley Brokerage, LLC

Broker/Member

Poughkeepsie, NY

1993-2003 Wallkill Insurance Agency *Owner/Broker*

Wallkill, NY

- Administration of all business duties.
- Marketing and sales of insurance products and services.
- Handling all insurance matters both personal and commercial.
- Certified instructor for New York State defensive driving program.

1984 – 1993 Prudential Insurance Co. *Office/Sales Manager*

Middletown, NY

- Sales of insurance products and services.
- Manager of 15 sales representatives, which included training of staff.
- Presidential Academy of Honor Sales Manger.

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EDUCATION:

2009-2010 Bronx Community College Bronx, NY

Professional Driving School Instructor I Professional Driving School Instructor II Teaching Techniques and Methodology

1980-1983 SUNY New Paltz New Paltz, NY

- Mathematics, computer science major.
- Education minor.
- Life Underwriting Training Council Fellowship.
- The American College.
- Continuing Education and Training. (See attached)

CERTIFICATIONS:

- NYS/DMV/NJ/MVC Approved Defensive Driving Instructor
- NYS/DMV/NJ/MVC Approved Chief Instructor/Trainer
- NYS/DMV Approved Driving School Instructor/InCar/Classroom
- NSC Approved "Alive at 25" Instructor
- National Child Passenger Safety Certification (Safe Kids Worldwide)
- Training/Development of 27 Instructors (Teaching in 4 Languages)
- NYS Office of Parks and Recreation and Historical Preservation of Boating Instructor.
- NYS Department of Environment Conservation Sportsman Education Instructor

INTERESTS:

- Member of Independent Insurance Agents & Brokers of N.Y., Inc.
- Member of Professional Insurance Agents of New York
- Member of National Association of Life Underwriters
- Member of National Notary Association
- Member of Monroe-Woodbury Rotary District 7210
- Fishing and hunting, reading and Youth Director at church

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CHURCH AFFILIATIONS:

- Member of Reformed Churches of America
- Member of The United Methodist Church
- Member of Mid-Hudson Tres Dias
- Member of Mid-Hudson Kairos Prison Ministry
- Member of Mid-Hudson Vida Nueva
- Member of Solid Rock Christian Sportsmen
- Member of Middletown Lions Club
- Member of Professional Networking Powerhouse and Group Leader
- Past Member of Monroe-Woodbury Rotary
- Past Member of NALU
- Past Member of PIA
- Past Member of IIANY
- Fishing and hunting, reading and Youth Director at church

INSURANCE EDUCATION AND ACHIEVEMENTS CONTINUED: 1984-2019

- -Hill School of Insurance New York, NY Property & Casualty Licensing Training Completed -2/1984
- -Prudential Insurance Co. Life & Health Licensing Training Completed 8/1984
- -Prudential Insurance Co. Property & Casualty Training Completed -10/1984
- -Prudential Insurance Co. NASD Series 6 & 63 Licensing Training Completed 5/1985
- -Prudential Training Program (PTP) Life & Health, Property & Casualty, Annuities & Mutual Funds, other related Investment Products Completed- 10/1985
- -Kinder Brothers & Associates Seminar (Professional Patterns of Selling) Completed 1985
- -Earl Nightingale with Jack & Gary Kinder Breakthrough to Top Commission Earnings Completed—1986
- -Prudential Insurance Co. Multi-Lines Marketing Seminar Completed 1986
- -The American College (CHFC) Course on Life Insurance Completed 1986
- -The American College (CHFC) Course on Financial Services Environment & Professions Completed 1987
- -The American College (CHFC) Course on Federal Income Tax Law Completed 1987
- -Prudential Agents Career Development Program Completed 1987
- -Clay Bradford Seminar (Stand up Speak Out & Win) 1987
- -Prudential Insurance Co. Promotion to Sales Manager 1988
- -The National Association of Life Underwriters National Sales Achievement Award and National Quality Award 1989
- -Prudential Insurance Co. Academy of Honor Winning Sales Manager Top 10% in Company 1990
- -Bob Proctor Seminar (Discover & Develop Those Riches With in You / Professional Selling Psychology Completed -1990
- -Brian Tracy Seminar (The Psychology of Selling / Art of Closing Sales Completed 1990

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- -Bill Bishop Associates Seminar (Time Management & Pushbutton Prospecting) Completed 1991
- -Prudential Insurance Co. NEMO Gold Record Achievement Award (Top Sales Agents) 1992
- -Prudential Insurance Co. District Quality Service Award (In recognition of Outstanding Policyholder Service) 1992
- -Life Underwriting Training Council (Fundamentals of Financial Services) Course Completed 1993
- -Life Underwriting Training Council (Personal Insurance) Completed 1993
- -Life Underwriting Training Council (Business Insurance) Completed 1993
- -Life Underwriting Training Council LUTCF Designation Completed Tenth Anniversary -Class 1993
- -Bob Morgan Seminars (The Tough Decision The Easy Decision The Logical Decision) Completed 1993
- -Prudential Insurance Co. Property & Casualty Specialist Award (In recognition of Outstanding P&C Training of Agents) 1993
- -Prudential Insurance Co. PruPac Charter Member Award 1993
- -New York Insurance Alliance, Inc. (Basic Insurance Course II) Completed 4/96
- -Harrington Education Center, Inc. (Utilization Management in a per Diem World) Completed 10/96
- -Rockland ALU (Estate Planning for the Baby Boom Generation) Completed 11/96
- -Professional Insurance Agents of New York State, Inc. Course (NYAIP-Automobile Insurance Plan Producer Certification Course) Completed 12/96
- -Clien Tell, Inc. (Financial Planning with Qualified Plans) Completed 2/97
- -The National Alliance Course (CISR- Introduction to Commercial Property Coverage) Completed 5/97
- -Professional Insurance Agents of New York State, Inc. (Beyond E & O Loss Prevention Seminar) Completed 10/97
- -Professional Insurance Agents of New York State, Inc Course (Managing for Profits: Insurance Automation in 2001) Completed 10/97
- -Farmers & Traders Life Insurance Co. Course (NAIC Model Illustrations) Completed 3/98
- -Farmers & Traders Life Insurance Course (162 Executive Bonus Plans) Completed 3/98
- -Independent Insurance Agents Association of New York, Inc. course (Long Term Care) Completed 4/99
- -New York Insurance Association, Inc. (ISO, AAIs, URB Policy Forms Comparison Homeowners, Dwelling Property, Personal Liability Forms) Completed 4/99
- -Manulife Wood Logan, Inc. Course (Basic Annuity Concepts) Completed 2/00
- -Manulife Wood Logan, Inc. Course (Annuity Features & Benefits) Completed 2/00
- -Conseco Life Insurance Company of New York Course (How Long Term Care is Paid for in New York Today) Completed 3/00
- -American Skandia, Inc. Course (Annuity 101) Completed 3/00
- Independent Insurance Agents Association of New York, Inc. Course (Best Business Practices) Completed 3/00
- -American Skandia, Inc. Course (Ethics) Completed -5/00
- -American Skandia, Inc. Course (Pension Planning) Completed 5/00
- -Independent Insurance Agents Association of New York, Inc. Course (Uninsured/Underinsured Motorists-The Real Story) Completed -5/00
- -Independent Course (Business Auto Policy vs. Truckers Forms) Completed 5/00
- -Cape New York, Inc. Course (Insurance Agents-Representation and Liability) Completed 4/01
- -POHS Educational Centers Course (Insurance Fraud Awareness in the Insurance Industry) Completed 9/02
- -POHS Educational Centers Course (Ethics and Compliance in the Insurance Industry) Completed 9/02

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- -Insurance Training Institute, Inc. Course (Agency Operation Guidelines) Completed 6/03
- -Insurance Training Institute, Inc. Course (Insurance Claims & Deceptive Practices) Completed -6/03 6/04
- -Independent Insurance Agents & Brokers of New York, Inc. (NYAIP Certification Program) Completed 5/04
- -Insurance Training Institute, Inc. Course (Client Coverage's From PIP to Long Term Care) Completed 4/06
- -Insurance Training Institute, Inc. Course (Insurance Fraud Companies, Producers, & Policy Holders) Completed 4/06
- -Independent Insurance Agents & Brokers of New York, Inc. (Best Practices Errors & Omissions Loss Control)
- Completed 10/07
- -Cape School, Inc. (General Insurance Gallery) Completed 3/08
- -Cape School, Inc. (General Insurance Digest 1) Completed 5/10
- -NY Insurance Education in Affiliation with Harrington ED, Inc (Disability Income Overview) and (The Nation's Fastest Growing Crime-Identity Theft) Completed 4/12
- -Harrington ED, Inc. (NYS Health Insurance Exchange "SHOP" and Individual Instructor Training) Completed 9/13
- -Harrington ED, Inc. (An Overview of Ethical Situations) Completed 5/14
- -Harrington ED, Inc. (Postulations in Insurance Ethics) Completed 5/14
- -WebCE, Inc. (Anti-Money Laundering for the Insurance Industry) 6/15
- Harrington ED, Inc. (A Complete Understanding of LongTerm Care Insurance) Completed 1/2016
- Harrington ED, Inc. (Understanding Long Term Care Insurance) Completed 1/2016
- Harrington ED, Inc. (Overview of Commercial Insurance) Completed 2/2016
- Harrington ED, Inc. (Understanding Identity Theft) Completed 2/2016
- Harrington ED, Inc. (Today's View on Long Term Care and Retirement) Completed 4/2016
- Harrington ED, Inc. (Understanding Common Formats of Auto Insurance) Completed 4/2016
- Harrington ED, Inc. (Pitfalls of Commercial Insurance) Completed 6/2016
- Harrington ED, Inc. (E&O What You Need to Know) Completed 6/2016
- Harrington ED, Inc. (How to Avoid Identity Theft) Completed 8/2016
- Harrington ED, Inc. (How to Protect Your Clients from Exclusions on Homeowners Insurance Policies) Completed 8/2016
- Harrington ED, Inc. (The Perils of Ocean Marine Insurance) Completed 10/2016
- Harrington ED, Inc. (Every Day Ethical Situations) Completed 10/2016
- Harrington ED, Inc. (Was Your Identity Stolen Today?) Completed 12/2016
- Harrington ED, Inc. (Stolen Identity How Did It Happen) Completed 12/2016
- Harrington ED, Inc. (It's The Law Part 1) Completed 12/2016
- Harrington ED, Inc. (It's The Law Part 2) Completed 12/2016
- Harrington ED, Inc. (Top Causes of Fire) Completed 2/2107
- Harrington ED, Inc. (Discussing Carpet and Washroom Mold with your Clients) Completed 2/2017
- Harrington ED, Inc. (My Identity Was Stolen Today) Completed 4/2017
- Harrington ED, Inc. (Commercial Crime) Completed 4/2017
- NY Impaired Driver Program Training Completed (The Change Companies) 10/2017
- National Child Passenger Safety Certification (Safe Kids Worldwide) 6/2018
- LIMRA AML Training Mass Mutual 8/2019
- LIMRA Best Interest Mass Mutual 8/2019

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- LIMRA NYS Regulation 187 Mass Mutual 8/2019
- CE Live Best Practices 12/2019
- CE Live Cultural Competency 10/2020