David Leedy

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EXECUTIVE SUMMARY

David Leedy is a transformational IT executive with over 20 years' experience leading highly effective IT departments and a proven track record in aligning technology strategies with business objectives to drive innovation, digital transformation and operational excellence across multiple industries, including healthcare, insurance, financial services, and high technology. He is adept at collaborating with C-level executives to define organizational strategies and is focused on building and delivering IT strategies and solutions aligned with business goals. David leverages his global leadership experience, process improvement expertise, project management skills, technology roadmaps, enterprise solutions delivery, and M&A experience to create a positive impact on the bottom line.

CORE COMPETENCIES

Enterprise Architecture & Infrastructure | AWS & Azure Cloud | ITIL & Dev/Ops Implementation | Technology Modernization

Mergers & Acquisitions | Multi-Million-Dollar Budget Management | Cybersecurity & Compliance | Turnaround Specialist

Aligning IT with Strategic Business Objectives | Conducting In-Depth Organizational Needs Assessments | Cloud Infrastructure

Implementing ERP Solutions| Implementing Continuous Process Improvements | Developing High-Performing Technology Teams

PROFESSIONAL EXPERIENCE

Perceptivity IT   **Denver, CO**
Principal Consultant   **2024 – Present**

Specialized in Artificial Intelligence, Digital Transformation, Technology Modernization, and Organizational Development. Accomplished consultant providing strategic guidance to organizations navigating complex technological and operational challenges. Expertise in leveraging cutting-edge AI and cloud solutions to drive digital transformation, streamline processes, and enhance business agility. Proven ability to modernize IT infrastructures, align technology with organizational goals, and foster innovation through effective leadership and change management. Adept at crafting tailored solutions to address unique client needs, ensuring measurable outcomes and sustainable growth.

IMA FINANCIAL GROUP, INC.   **Denver, CO**
Vice President, Technical Operations   **2021 – 2024**

Promoted to Vice President, Technical Operations as leader of Enterprise Architecture, Infrastructure, and IT Support teams. Responsible for technology strategy, cybersecurity, networks, data centers, program development, execution and support of IMA's on premises and cloud technologies (AWS and Azure), data centers, infrastructure, branch office connectivity, business continuity, data integrity, intranet and productivity systems. IT point person for Mergers and Acquisitions.

- Successfully integrated 20 new acquisition/partnerships into corporate network, workstation, and technology standards, including the migrations of Microsoft 365 tenants.
- Rearchitected networks for IMA's data centers and 45 corporate office locations, improving uptime, redundancy, security, and throughput. Led team responsible for implementing, securing and maintaining those networks.
- Designed and implemented end-to-end Identity and Access Management system, integrating UKG (HRIS) to Okta and Microsoft Entra (Azure AD) to facilitate automated Role-Based Provisioning (RBP).
- Defended against major ransomware attack and recovered business within 72 hours while all cloud-based systems remained fully operational.

Director, Technical Operations   **2018 – 2021**

Led team responsible for on premises and cloud infrastructure, including on premises networks, data centers, servers, storage and audio/visual systems. Charged with reorganizing and combining Infrastructure and IT Support teams into a new Technical Operations department.

- Reorganized Infrastructure and IT Support teams into new Technical Operations group; developed career development matrix for team members, resulting in increased employee satisfaction and productivity while reducing turnover.
- Facilitated a 100% work-from-home migration for the entire company in <72 hours in response to the pandemic.
- Improved internal company Net Promoter Scores from -46 to >98 on rolling 6-month average.
- Developed and implemented IT Infrastructure Roadmap to guide planning a development of IMA's infrastructure and cloud-based systems to meet not only current company needs, but also support future solutions and opportunities.

INTERNATIONAL CATASTROPHE MANAGERS (ICAT)   Broomfield, CO
Director, IT Special Projects   2014 – 2018

Responsible for strategy, planning, execution and support of ICAT's Information Technology, including: data centers, infrastructure, business continuity, DevOps, cybersecurity, intranet and productivity systems.

- Developed a comprehensive Business Continuity and Disaster Recovery Management plan; led the team through a disaster recovery simulation to completely re-architect the system for optimal data protection and Service Level Agreements.
- Orchestrated a plan to build a production data center in Denver with a failover data center in Phoenix (collocated); architected data replication and backup capabilities based on current best practices.
- Relocated all servers, networks, and relevant systems to the production data center over one weekend, achieving the project's timeline and budget goals with 100% protection for the first time.
- Migrated company to Microsoft 365 to leverage cloud-based versions of Exchange, SharePoint and Teams

LONGMONT UNITED HOSPITAL   Longmont, CO
Director, Technical Services   2012 – 2014

Promoted to Director, Technical Services. Responsible for strategy, planning, execution and support of the hospital's Information Technology, including data center, infrastructure, desktop systems, intranet and productivity systems.

- Designed a new, state-of-the-art production and failover data centers in 6 months; overhauled servers, storage, networking, HVAC, electrical, data replication, and physical layout with only 4 hours of planned downtime for entire project.
- Developed and implemented first ever hospital intranet, based on Microsoft SharePoint
- Implemented and migrated to Microsoft Exchange email system

Manager, Technical Services   2011 – 2012

Led team of Systems Engineers, Systems Administrators, DBAs, Computer Technicians, Systems Developers, Help Desk and Manager of Systems Support.

- Reorganized Technical Services team to ensure subject matter expertise and accountability.
- Implemented new email and unified communications systems, based on Microsoft Exchange/Outlook and Lync.
- Designed, implemented and governed new Hospital Intranet, based on Microsoft SharePoint.
- Redeveloped Physician On-Call system to improve coverage and physician satisfaction

VMWARE, INC.   Broomfield, CO
Manager, Technical Support   2007 – 2011

Managed Systems, Networking and Storage Support Teams. Was also Global Workforce Management Lead.

- Recognized for leading the most successful Cloud Beta support program in company history.
- Launched a new Colorado support center that reached productivity ratings 76% higher than the global average.
- Achieved 93% employee satisfaction ratings and 92% customer satisfaction levels while slashing critical escalation levels by 60%.
- Led team of managers that developed global, follow-the-sun, Technical Support staffing model at VMware

EDUCATION

Bachelor of Science in Business Administration, Management of Information Systems, University of Colorado at Boulder

CERTIFICATIONS

ITIL v3 Foundation | Certified Wireless Network Administrator | FEMA National Incident Management System
Certified Wireless Network Administrator (CWNA)
Situational Leadership

TECHNICAL SKILLS

Secure and Scalable Infrastructure | Portfolio Management | On-Premises to Cloud Data Center Migrations
SaaS/PaaS/IaaS Solutions | ITIL-Based Service Desk | Unified Communications | Reliability Engineering | Networks & Firewalls
Servers | Virtualization | Storage | High Availability/Fault Tolerance | Business Intelligence & Analytics | 24/7 Operations
Artificial Intelligence/Machine Learning/Large Language Models | Microsoft 365 Migrations & Management
Database Administration | Technical Research | Business Analysis | Application and Infrastructure Monitoring
Release Management | Lifecycle Management | Incident Management | Capacity Management | Change Management
Microsoft Active Directory & Entra | Identity and Access Management | HRIS Implementation & Integration
Agile & Waterfall Project Management | Zero Trust Architecture | System Optimization | Emerging Technologies