

August 5, 2019

Re: Recommendation of Steve Fuller, Tru-Built Customs

We are currently on our fourth construction project with Steve Fuller and Tru-Built Customs. Over the past eight years, we have contracted with Steve for the following projects:

1. Construction of a detached workshop with full bath and a home addition.
2. Kitchen remodel
3. Construction of a new home
4. Remodel of business office space

Since we completed our first project, we really haven't considered using anyone else for our subsequent projects. Most recently, we bid out the remodel of our business office space, and although one contractor came in with what seemed like a better price, when we looked at the work and materials that were left out of the bid, we weren't confident the price would actually be lower. When you add to that our comfort level with the quality of work, timeliness of work and attention to detail we know we get with Steve, the other choices fell short.

We find working with Steve to be smooth and stress free. Steve keeps in regular contact through phone, email and text message. We have never had a problem getting in touch with him when we have questions. He keeps us aware of the timing of all facets of the project and makes sure we have all our design choices made timely so that we don't hold up the work (he is also pretty good with design choices if you need help). He is in regular contact with the sub-contractors he uses and inspects their work to make sure it meets the standards he demands. We like to joke that he is pickier than I am. His employees and sub-contractors know he has high standards for quality and completeness, and they perform to that level. Steve also makes sure his sub-contractors are taken care of and paid timely, so no hassle with liens.

Our biggest project with him was the construction of our new home in 2018. We had our neighbors tell us that they would drive by in the morning and the number of workers at the property would look like a swarm of bees. Yet when they drove back by at the end of the day, it looked as if no one had been there. All evidence of work was cleaned up, all supplies put away and nothing out of place. Having seen many other homes under construction, they were amazed at how clean the site remained through the entire process.

We have heard the construction horror stories of many friends and acquaintances, and we are always happy to know that we have not had to deal with those frustrations. We are delighted with how our projects have turned out and couldn't give a more unequivocal recommendation of Steve and Tru-Built Customs for whatever project you need completed.

Sincerely,



Sheri (and Daryl) Folks  
Boulder City, NV