



HWS A/C & Plumbing

www.HWSAirandHeat.com

6006 Longmire Trail

Conroe, TX 77304

Phone: (936)-649-2300

License TACLB 001953C | License #MPL 45324



Plumbing Service Agreement

Homeowner Name

Address

City, State and Zip

Phone

Annual Fee - \$129 per Household

Benefits for PSA holders include:

- Discounted Service Call for \$95 every visit (versus \$125 for non PSA holders)
- Complimentary Annual Water Quality Test (performed with initial PSA purchase & at each annual renewal)
- Priority scheduling
- PSA Holder 10% Discount on select parts and services
 - **INCLUSIONS**
 - **PARTS**
 - All parts related to service
 - Toilets
 - Faucets
 - Pipes
 - **SERVICES**
 - Customer provided supplies
 - Setting a toilet
 - Unclogging drains or toilets
 - Repairing broken pipes
 - Running gas lines
 - **EXCLUSIONS**
 - **EQUIPMENT**
 - Water Heaters
 - Tankless Water Heaters
 - Water Softeners

LIMITED WARRANTY: All materials, parts, and equipment are warranted by the manufacturers' or suppliers' written warranty only. All labor performed, by the above named company is warranted for 30 days or as otherwise indicated in writing. The above named company make no other warranties, express, or implied, and its agents or technicians are not authorized to make any such warranties in behalf of the above named company.

Regulated by the Texas Department of Licensing and Regulations P.O. Box 12157 Austin, TX 78711 1-800-803-9202

~Please Recommend / Review us on Google, Yelp, NextDoor, and Facebook ~



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Special Provisions:

1. Plumbing Service Agreements are transferable on equal equipment within the HWS A/C & Plumbing and service area (as defined on our website www.hwsairandheat.com).
2. HWS A/C & Plumbing reserves the right to reject any agreement if, on inspection by servicemen, equipment is found to be in such condition that service will be unsatisfactory to both parties.
3. If services are unsatisfactory to customer, the customer shall notify HWS A/C & Plumbing of the unsatisfactory service within 5 days of the scheduled call in order to receive a no-charge follow up call.
4. No refunds will be given if the customer fails to schedule service. Contract expires one year from date of purchase, regardless of maintenance checks provided, if customer fails to schedule service.

Disclaimer: A trip charge of \$95 will still be charged for a service call in which a technician was dispatched but is unable to perform service due to the homeowner purchasing incorrect equipment, fixtures, or products that have missing parts.

Approved and Accepted:

Homeowner/Customer

HWS Air and Heat

Date

Date

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