

# RETURN POLICY

- Refunds or exchanges may be made within 30 days with the following conditions:
  - Must be unused.
  - Must be in complete original packaging.
  - Must have valid purchase receipt.
  - Returns will be given base on original payment. If card is not available, store credit will be given.

## EXCEPTIONS

- There are NO returns or refunds on live animals.
- There are NO returns or refunds on bird cages, reptile cages or fish tanks.
- There are NO returns on special orders.
- There are NO returns on "Clearance" or "Final Sale" items.
- Any items that are used can be exchanged based on the manufacturer warranty provisions.

