

President's Letter

THANK YOU to all of our members and supplier partners who were able to attend our annual conference this year! It was a tremendous event and we had a ton of fun reconnecting with colleagues, building new relationships, and immersing ourselves into the educational sessions. Please remember to fill out the surveys Michael sent to get your CEUs.

Happy National Health Care Supply Chain Week!

This year, National Health Care Supply Chain Week is celebrated October 2-8, 2022.

Join us in thanking the health care supply chain professionals who greatly contribute to the quality patient care throughout WSHMMA. Sponsored by the Association for Health Care Resource & Materials Management (AHRMM), National Health Care Supply Chain Week provides an opportunity to recognize the integral role of supply chain professionals play as strategic partners in care delivery throughout the health care field. Let's celebrate the hard work and dedication of supply chain professionals who support every area of our health care organization, not just during the public health crisis but every day.

If you haven't started planning, don't have the budget, etc., it's not too late to plan a week's worth of recognition & celebration for your teams!

Ideas:

- 1. Ask your site or system CEO to record a brief message of thanks.
 - a. Ask that it be emailed system wide in the next system newsletter if you have one. If not...
 - b. Email it to your team members.
- c. Show it to your non-email-oriented team members on an iPad/tablet or at a team meeting (room w AV).
- 2. Ask site level or system level senior leaders to pop into your area/s to say hi, thank your team for their hard work and they are noticed & appreciated.
- a. Don't forget to ask your clinical friends, too. Kind words from a nurse manager or director are very powerful!
- 3. Pull data from your ERP regarding the number of items issued per day (piece count and dollar value), convert to monthly and annual numbers.
- a. If you have a daily leaders call, safety huddle, etc., announce one of these numbers to educate them on just how much work your team does for them.
- b. Have a daily huddle with your team to tell them just how much work they do. I guarantee they don't realize the millions of dollars and tens of thousands of items they move.
- 4. If budgets are tight, ask your senior leader for approval for cafeteria credit for your team. Maybe \$5-\$10/person.
- 5. Ask your unit friends to write a kind note to your team or their specific supply chain person. Provide them with the card & envelope.
- 6. Write each of your team members a brief note of appreciation and mail to them. A handwritten note is a very sincere expression of thanks.
- 7. Ask HR if they have any branded items available to gift your team members or to use as a drawing.
- 8. Decorate your area. It doesn't have to be dramatic to be special! A favorite theme of my team was 'movie star,' and local party stores and Amazon have tons of inexpensive merchandise available!

9. Within your policies, ask your distributor or other strategic vendor if they could present a business review & education to your team and provide lunch.

The WSHMMA team thanks everyone in our community for their dedication to patient care and the CQO movement!

Best,

Devin Sumaoang, President

WSHMMA CMRP Session 1 – Offering 1 free CEU

We'll be hosting our first CMRP session on an introduction to the CMRP application process and focusing on inventory and distribution management. Our host for the session will be Devin Sumaoang, President of WSHMMA and current leader of the Supply Chain Transformation program with the University of Washington.

We'll cover the following topics as outlined in the CMRP handbook and digging into a few sample questions from the CMRP test. The session will also be interactive and give the audience an opportunity to ask questions and engage in dialogue.

- Identify customer service metrics.
- Define different methods of inventory control.
- Describe types of inventory.
- Discuss inventory positioning strategies.
- State various inventory receiving and distribution methods.
- Identify logistics process improvement opportunities.
- Discuss various supply distribution systems.
- Describe ways to return, recall, or exchange inventory.

Most Sincerely,

Daniel, Sean, Franklin, David, Sally, Tracy, Michael, Donna, Roberta, Ray, Kathi, Corazon, Heidi, Kamalpreet, and Devin (Your WSHMMA Board, President's Council and At Large Board Members)

WSHMMA 2022 Diamond Partners:



