

Client Success Story

Increasing Business Efficiencies through Process Documentation

Challenge

An enterprise risk team at a Fortune 100 Company was lacking consistent and centralized documentation of key highly regulated processes. In an effort to meet internal audit and regulatory requirements, a professional services partner was needed to:

- Inventory and remediate processes out of compliance and bring them up to standard
- Design a centralized repository where documentation could be stored and shared

Solutions and Results

Tactegra's consultants identified and prioritized business processes requiring remediation across the client footprint by partnering with Risk Management to design and execute standardized interviews of 150+ process owners and Subject Matter Experts. Additionally, the team created a user-friendly repository that is the 'single source of the truth' for the organization and includes workflows, procedures, risks and controls, regulation alignment, and pain points as part of the artifact library.

Productivity Gains and Savings

304

Process identified requiring remediation to new standard

100%

Of key strategic processes documented to meet regulatory requirements

Improved Process Environment

New centralized repository established to drive process artifact efficiency and improve communications with regulators.

