THIN STONE SURFACING SYSTEM–LIMITED PRODUCT WARRANTY

Granite and marble products are natural materials, not man made, and are quarried from the earth. STONE IS A NATURAL PRODUCT AND CONTAINS VARIANCE IN COLOR, VEINING, CONSISTENCY, MARKINGS AND CONTAINS NATURAL CHIPS AND VOIDS WHICH MAY OR MAY NOT BE FACTORY FILLED, making each piece of natural stone individual and unique.

The manufacturer sells these stone materials, produced from a proprietary process with attendant backing, applied at the manufacturing facility.
The manufacturer warrants that the backing will be free from delaminating under normal use for a period of **5 YEARS** after purchase. In the event that there is an alleged defect, the manufacturer requires a reasonable time to make an investigation and inspection of any alleged defects. Alleged defects must be reported to Southern Charm Renovations LLC within 5 DAYS of discovery.

THIN STONE SURFACING SYSTEM - CARE & MAINTENANCE

Sealing is a common step taken to preserve the integrity of stone products. Sealing products used in the stone industry are "impregnators", these do not actually seal the stone, but more correctly act as a repellant. Sealing does not make the stone stain-proof, but it does make the stone much more stain resistant.

Cleaning
- Use warm water and a non-abrasive neutral cleaner such as dish detergent or stone soap (specially formulated natural stone cleaners).
- Rinse the surface thoroughly after washing and dry with a soft cloth.
- To remove soap scum, use non-acidic soap scum remover or a solution of ammonia and water (about ½ cup of ammonia to a gallon of water). Frequent or over-use of an ammonia solution may eventually dull the surface of some stone types.
- Products containing lemon, vinegar, or other acids can dull or etch natural stone.
- Abrasive cleaners may leave scratches.
- All stones will be damaged if exposed to Hydrofluoric acid (HF).
- A list of products that are safe to be used on natural stone can be found at:
- https:www.naturalstoneinstitute.org/consumers/stains/