

# Committed to Your Safety

## SIGNATURE'S RESPONSE TO NOVEL CORONAVIRUS (COVID-19)

Dear Homeowners and Clients,

In an effort to minimize exposure of employees, agents, and our valued clients, Signature Premier Properties' physical locations will remain closed until further notice. However, rest assured, we are still fully up and running on a remote basis. Our agents, management team, and support staff are always available to all of our clients, past, present, and future, to discuss any matters pertaining to real estate while taking all precautions to stay safe. If you would like to see a property, but feel more secure in the comfort of your home, we are now offering live video showings and live open houses. Additionally, we are able to provide consultations virtually or over the phone.

For our sellers, we are implementing a new protocol for showings that includes a new health policy, which asks all showing agents to assess and confirm their buyer(s) and/or buyer(s) guests, as well as the showing agents themselves, the status of their health in good standing prior to entering your home. If the agent discloses any health concerns defined by the CDC, the parties will be instructed that they cannot come into your home. This will also apply to any purposes related to the sale of a home, including but not limited to inspections, appraisals, and repairs. The agent or broker arranging for the showing will be responsible for confirming the status of their buyer(s) health prior to showing confirmation. If you or any occupants of your home experience any health concerns or issues, please let your Signature Agent know ASAP in order to suspend showings until you are feeling better.

We will continue to assess the ever-changing situation in order to make the right decisions to protect our communities and keep our Signature family strong for today and tomorrow. Please know that safety and well-being are our topmost priority. We understand that in times like these, people's lives must continue, which means there will be a need to buy and sell real estate. We are still taking new clients every day and helping our existing and past clients as well. If you have any questions or concerns, please feel free to give us a call at any time.

*Stay healthy, and thank you for your support,  
Peter Morris and Kathy Kirby-Viard*