

K9TO5 DOGGY DAYCARE NEW CLIENT CHECKLIST



	Task
	Application
	Canine Contracts
	Veterinary Proof of Shots
	Bordetella (Kennel Cough)
	DHLPP (Distemper/Parvo/Lepto Combo)
	Rabies (All Dogs 6+ Months)
	Spay / Neuter (Recommended) <i>We do not accept in heat females.</i>
	Assessment Test
	Complementary Trial Day
	Schedule Service at K9to5
	Find us on Facebook! <i>@K9to5 Doggy Daycare LLC</i>

You may choose to have your vet fax or email your shot records directly to us. Fax: 419-300-F925 or email is

info@k9to5doggydaycare.com

Hope to see your dog soon!

K9TO5 DOGGY DAYCARE

ALL ABOUT US



K9to5 Doggy Daycare is a unique, upscale doggy daycare facility that provides each canine client with exceptional care in a loving, safe, and clean environment. We have multiple play areas for dogs of different sizes, ages, and play styles to enjoy safe and supervised socialization and exercise. All dogs will undergo a trainer-approved temperament test before being allowed in play groups. K9to5 does not discriminate by breed. Dogs are accepted based on temperament and play style. All owners must provide up-to-date vaccination records (all three rounds of puppy boosters for dogs under 6 months old) and be on flea and tick prevention prior to attending daycare or boarding. Our staff is certified in both first aid and CPR for animals and temperament and behavior trained. Each play area is complete with toys, play equipment, cots for relaxation, and fresh water around the clock. Your dog will spend their day playing with their best furriends and receiving constant love and attention from our trained staff. By the end of the day, they will be happy and totally tuckered out!

We offer overnights for your loved one to spend time with us while you are away. We know how hard it can be to leave your fur baby, so we try to make it a little less ruff- for you and your pet. We love them like they're our own and we can even send you pictures while you're away! The dogs play and socialize at daycare during the day, eat dinner, watch some TV, and be ready to snooze the night away in our secure facility. We offer add-ons such as enrichment or walks to enhance your pup's daycare or boarding experience with us.

We offer a variety of grooming services at K9to5. With our four full time groomers, we are typically able to get your precious fur baby in for whatever grooming they may need within a week! We do baths, trim ups, full grooms, nail trims, you name it! Grooming can also be done during your dog's day of daycare, so you can pick them up tired and squeaky clean. We also have regular Walk-In Bath and Brush days for those who like to take advantage of great deals!

We offer all levels of Obedience Training, for all ages of dogs at K9to5! From Puppy Kindergarten, to Pre CGC, to Therapy and Service training, we've got you covered! Our training is done one-on-one with a team consisting of you and your dog, and one of our four skilled trainers. We can also do obedience training during daycare if you are unable to attend classes or want socialization done during training. Training helps to strengthen the bond between dog and owner, improves listening skills, and develops valuable communication skills. If you're in search of something fun to do with your pup, we also offer nose work, trick dog, and agility classes!

Facility Hours:

Sundays & Holidays

CLOSED (*Boarding Pickups and Dropoffs allowed from 8AM-10AM & 4PM-6PM*)

Mondays-Fridays

6:00AM-6:00PM

Saturdays

8:00AM-6:00PM

K9TO5 DOGGY DAYCARE CANINE APPLICATION



Owner Information

How did you hear about K9to5Doggy Daycare, LLC? _____

Your Name _____ Date of Completion _____

Address _____

City/ State / Zip _____ E-Mail: _____

Cell Phone _____ Home/Work Phone _____

Credit Card# _____ Expiration Date ___ / ___ CVV _____

Emergency Contact Name _____ Phone _____

Veterinary Information

Clinic Name _____ Phone _____

Address _____ City/ State/ Zip _____

Pet Information

Pet Name _____ Breed _____

Sex: M / F | Spayed/Neutered Y / N | Micro Chip Y / N # _____

Age _____ | Birthday _____ | Color _____ | Weight _____

Brand & Type of Food _____

Feeding Schedule _____

Is your dog allowed to have treats? Y / N | Any Restrictions? _____

Does your dog have any allergies? Y / N | If yes, list: _____

Is your dog on any kind of medication? Y / N | Describe _____

Does your dog have any health concerns that you are aware of? Y / N | Describe _____

Does your dog have any medical restrictions on his/her activities? Y / N | Describe _____

Has your dog ever escaped or attempted to escape by digging, jumping, or climbing fences?

Y/ N | If yes, describe _____

Is your dog crate trained? (Can be kenneled with no major anxiety) Y / N

Has your dog ever resource guarded? (Toys, Food, People, Etc) Y / N

If yes, describe: _____

Has your dog ever bitten anyone? Y / N

If yes, describe: _____

Has your dog ever been in a fight or bitten another dog? Y / N

If yes, describe: _____

Has your dog ever participated in play at a dog park? Y / N

If yes, how did he/she react to other dogs?

Does your dog have any kinds of people he/she automatically fears or dislikes? Y / N

If yes, describe: _____

Does your dog have and kinds of dogs that he/she automatically fears or dislikes? Y / N

If yes, describe: _____

Has your dog ever received and formal training? Y / N

If yes, when and where? _____

Does your dog know any commands? Y / N

If yes, describe: _____

Does your dog have a circumstance or situation that he/she is frightened of? Y / N

If yes, describe: _____

Describe how you would calm your dog during this situation:

Does your dog have any areas on their body that they does not like to be touched? Y / N

Does your dog receive flea and tick prevention? Y / N

Brand _____ Type _____ Frequency _____

Where did you get this dog? (Be specific- breeder/shelter name)

How long have you had him/her? _____

If you have not had him/her from a puppy, what do you know of its prior history?

Are there any other animals in the household? (Species/Breed/Age)

What is the makeup of your household? Adult Males _____ Adult Females _____

Children/Ages _____

What known behavior problems does your dog have?

Is there anything else you would like us to know about your dog? _____

Why do you want to enroll your dog in daycare? _____

When would you like to start? _____

Papers filed by: (Print Name) _____

Relationship to pet _____

Desired Services:

Doggy Daycare Boarding Training Grooming

Find Us On Facebook To See Pictures Of Your Pup At Play!

K9TO5 DOGGY DAYCARE CANINE CONTRACT



Cancellation

Because we are growing and making our staff schedule according to our reservation count, here is our cancellation policy for daycare, boarding, training, assessment testing, & grooming.

- If you don't show up to a scheduled daycare visit or call in advance to cancel, you will be charged one full day of daycare (\$22 per dog or membership day). If you show up for daycare without a reservation, your spot is not guaranteed.
- When making a sleepover reservation, a 50% deposit must be made in order to reserve your pet's spot. The other 50% must be paid at or before drop off.
- NO refunds will be granted if cancellation is less than 7 business days prior to the drop off date.
- Holiday boarding must be cancelled 14 days prior to drop off date or NO refunds will be granted.
- NO refunds will be granted for training or grooming of any sort. If a trainer cancels a training session, the session will be rescheduled for a future date. If YOU cancel a training session more than one time, you will lose the class.
- Any refund before the cancellation deadline will have a \$30 cancellation fee. Your refund will be posted within 7 business days of the end of boarding dates.
- If you schedule a boarding with less than a 48 hours' notice, you must pay in full and if you cancel NO refunds will be granted.
- If you have a scheduled grooming appointment and can't make appointment, you must call or text and cancel 24 hours before. If you don't call or text to cancel and are a no-show, you will have two strikes before you are dismissed as a client.
- If you pick your dog up after 6pm, you will be charged a late fee of \$10 per hour. There are no pickups after 8pm unless discussed with staff, pickups after 8pm will be charged a full overnight fee. Your dog must be picked up by 8am the following day to avoid another day charge.
- Memberships expire at the end of every month, if you fail to use up your membership days prior to the last day of the month, you will not be refunded and your additional days will not carry over into the next month.

Off Premises

If an emergency scenario such as fire, tornado, etc arises, resulting in K9to5 needing to remove all dogs from the building, I hereby give K9to5 permission to remove my dog(s) from the premises. There are other instances such as training or out of facility walks that we may bring your dog(s) outside and around the plaza. In such cases, we are advising you that your dog(s) may qualify for this policy amendment.

Because of this necessary policy amendment, we are required to let you know in advance and have you sign the paperwork that would allow your dog(s) to be taken off the premise and be in the care of one of our qualified staff members at all times. By signing this form, I release and hold harmless K9to5 Doggy Daycare, LLC and its employees from any incident that may occur during the time my dog is in their care.

Medical Release

First and for most, the safety and well-being of your pet(s) is of the utmost importance to us. Ensuring that your pet(s) remains safe and well cared for is our first responsibility and as such we take it very seriously. We do our best to have our pet(s) parents screen for pre-existing health conditions but some factors may be beyond our control. In the event that a medical emergency arises while a pet(s) is at our facility or participating in a service that we provide, it is imperative that we are immediately able to get them medical treatment at the closest available facility when deemed necessary by our staff. We will call ahead to the veterinary offices in closest proximity geographically to us to ensure they can handle the emergency present. Your pet(s) will be rushed to the closest available facility for treatment and you will be notified once your pet(s) is in veterinary care.

For that reason it is a requirement to have our pet parents to sign this form. I understand that in the event of a medical emergency, that K9to5 Doggy Daycare, LLC, at its sole discretion deems to need the immediate attention of a licensed veterinarian. I authorize K9to5 Doggy Daycare, LLC. to seek medical attention at the closest available veterinary facility. I further agree that I am financially responsible for any medical treatment my pet(s) receive as a result of a medical emergency while attending services provided by K9to5 Doggy Daycare, LLC.

Pet Agreement

- I understand that K9to5 Doggy Daycare, LLC., has relied upon my representation that my dog(s) is in good health and has not injured or shown aggressive behavior to any person or dog in admitting my dog for services at our facility.
- I further understand that K9to5 Doggy Daycare, LLC., their owners, staff, partners, and volunteers, will not be held liable, financially or otherwise, for injuries to my dog(s), myself, or any property of mine while my dog(s) is participating in activities or services provided by K9to5 Doggy Daycare, LLC. I hereby release K9to5 Doggy Daycare, LLC., of any liability, of any kind, arising from my dogs participation in any and all services provided by K9to5 Doggy Daycare, LLC.
- I further understand and agree that any problems with my dog(s) behavior, medical or otherwise will be treated as deemed best by the staff of K9to5 Doggy Daycare, LLC, in their sole discretion, and in what they view as the best interest of the animal. I understand that I assume full financial responsibility and all liability for any and all expenses involved in regards to the behavior and health of my dog(s).
- I further understand that there are risks and benefits associated with group socialization of dogs. I agree that the benefits outweigh the risks and I accept the risk. I desire a socialized environment for my dog(s) while attending service provided by K9to5 Doggy Daycare, LLC, and while in their care. I understand that while the socialization and play is closely and carefully monitored by K9to5 Doggy Daycare, LLC. staff to prevent injury; it is still possible that during the course of normal play my dog(s) may receive minor nicks and scratches from roughhousing with other dogs. Any injuries to my dog(s) will be pointed out by staff upon pick-up.

- I understand by allowing my dog(s) to participate in services offered by K9to5 Doggy Daycare, LLC. I hereby agree to allow K9to5 Doggy Daycare, LLC. to take photographs or use images of my pet in print form or otherwise for publication and/or promotion.
- I further understand that I am solely responsible, financially or otherwise, for any harm or damage caused by my dog(s) while my dog(s) is attending any services provided by K9to5 Doggy Daycare, LLC.
- I understand that if my dog is not picked up on time or by a date specified in a separate agreement, I hereby authorized K9to5 Doggy Daycare, LLC. to take whatever action is deemed necessary for the continuing care for my dog(s). I will pay K9to5 Doggy Daycare, LLC., the cost of any such continuing care upon demand by K9to5 Doggy Daycare, LLC. I understand that if I do not pick up my animal(s), K9to5 Doggy Daycare, LLC. will proceed according to the guidelines provided by Ohio Statute 959.01 Abandonment of animals by owner; procedures for handling. I also acknowledge that I will be fully responsible for all attorney's fees and associated costs if I abandon my dog(s).
- I understand that mild contagious illnesses are a possible risk associated with dogs participating in group play as K9to5 Doggy Daycare cannot control what clients do with their dogs outside of our care. Client dogs may be exposed to contagious bacteria in dog parks or other facilities. K9to5 does require DHLPP, Bordetella, and Rabies to protect clients from serious illnesses, but we cannot protect clients from sicknesses not covered by vaccinations besides doing our part to sanitize our facility, switching water bowls regularly, and ventilating our facility.

Acknowledgement

I have read, understand, and agree to the terms and conditions associated with bringing my dog(s) to K9to5 Doggy Daycare, LLC for any provided services.

Your Name (Print) _____

Address _____

City, State, Zip _____

Home Phone _____ Work Phone _____

Dog(s) Name _____ Age _____

Breed(s) _____

Signature of Owner _____ Date _____

Management Signature _____ Date _____

K9to5 Doggy Daycare, LLC
 419-300-5925
 info@k9to5doggydaycare.com
 1216 Indiana Ave, St. Marys, OH 45885



Find us on
Facebook

K9TO5 DOGGY DAYCARE GROOMING POLICY



- All grooming's are by appointment only. Please schedule in advance to ensure your pet will be groomed regularly and in adequate time.
- Cancellations must be made 24 hours in advance. If you fail to cancel within 24 hours of your scheduled appointment time, there will be a charge of the cost of your scheduled service to a credit card on file.
- Failure to cancel grooming appointments within 24 hours will result in a "no call no show" strike. After two strikes, you will be required to make a pre-payment for future appointments, if you don't show up after pre-payment, you will lose the credit on file.
- Please arrive five minutes before your scheduled appointment in order to discuss instructions for grooming.
- Please provide adequate grooming instructions to ensure your satisfaction on your pets grooming.
- Not every pet can be done exactly as envisioned. If your pet has matting, it can be bad for their health and cause discomfort. Mats are required to be removed for your pet's comfort and health. Other fees may apply for matt removal.
- Parasites will be removed if found and other fees will apply.
- If your pet has any type of medical issues, please inform the groomer upon drop off.
- Your pet must be picked up within 20 minutes from getting a call from the groomer. If you are unable to do this, you will be charged \$10.00 for the first hour and \$5.00 for every additional hour of wait time up-to \$25/a day of daycare. We are a cage less facility and are not able to separate grooming dogs from the population easily. If you cannot make accommodations, we can do an assessment test and have the dog in for daycare while here for grooming.
- Remember that we are here for the health and best interest of your pet. Not every pet is perfect for grooming, and it can be a stressful experience. We will try to do our best to provide you with what is instructed. However, we must keep safety in mind. Not all pets are able to be groomed without the assistance of medication. Please keep this in mind.

Owner Signature: _____ Date: _____

Owner Printed Name: _____ Dog Name: _____