

Cancellation Policy

Please give at least 24 hour's notice when rebooking or cancelling your appointment. We understand that extraordinary things happen and we will do our best to be as understanding as possible to any situations that may result in cancellation.

If less than 12 hour's notice is given, a cancellation fee of 50% of the scheduled service may be assessed before rebooking.

No show with no call, text, or email communication, will not be given a new appointment until 100% of the missed service is paid in full.

Cancellations and no shows leave gaps in our schedules that cannot be filled without timely notice. This notification courtesy enables us to schedule another client and, in turn, maintains a higher availability of services for you as well as others. We hope you understand the need for this policy. If you have any questions, please don't hesitate to ask. Late arrivals of 15 minutes or more may require rescheduling.

Thank you.