



Villa Rules



Thank you for booking at **The Mugatiya!** We will do our best to make your stay memorable. If you have any questions, please contact our Villa Manager **Sampath** at **07 7206 3689** or **+94 77 206 3689**.

Please treat our staff with empathy, if any issue it can always be addressed kindly. We will surely find a good way to fix it.

Here in Sri Lanka, even public water and electricity should not be taken for granted; we do our best to control what can be controlled, unfortunately we do not have a direct line with our new president...yet. If you feel irritated about something please seat down, take some time to **breath, meditate and relax**. You are now feeling better.

We please ask you to kindly take care our home and everything you will find in the premises.

- 🐾 **Rule#1: Pool safety: children should be monitored at all times.**
- 🐾 **Do Not Smoke Indoor the house and the rooms.** Ask the staff for ashtrays and do not dispose cigarettes ends on the floor or in the garden.
- 🐾 Refrain from moving furniture.
- 🐾 **No pet allowed in the entire compound.** If you see any dog or cat, they are stray animals do not feed them.
- 🐾 There is a **night watchman** and the place is monitored by **CCTV** but still your belongings are your responsibility.
- 🐾 **Breakfast is included and served from 8am to 11am.** From noon you can ask staff to prepare you lunch or snacks. (Additional charges apply)
- 🐾 **Each of the bedrooms has an air con.** Please respect the environment and switch off when not in use. Please note the staff will turn off the AC during the day if you have left it on after you leave.
- 🐾 **Bed sheets** are laundered externally **every 5days**, unless otherwise required.
- 🐾 Children : Although our staff will make every effort to ensure your children are happy and enjoy their stay, please understand that they cannot be responsible for watching children around the pool or babysitting.
- 🐾 For everything always apply this rule: **better safe than sorry.**
- 🐾 **Repeat - Rule#1: Pool safety: children should be monitored at all times.**

Thank you again.

Looking forward to greet you.



The Mugatiya Team