



Villa Rules



Thank you for booking at **The Mugatiya!** We will do our best to make your stay memorable. If you have any questions, please contact our Villa Manager **Sampath** at **07 7206 3689** or **+94 77 206 3689**.

Please treat our staff with empathy, if any issue it can always be addressed kindly. We will surely find a good way to fix it.

Here in Sri Lanka, even public water and electricity should not be taken for granted; we do our best to control what can be controlled. If you feel irritated about something please seat down, take some time to **breath, meditate and relax**. You are now feeling better.

We please ask you to kindly take care our home and everything you will find in the premises.

- 🐾 **Rule#1: Pool safety: There are no barriers around the pool!** Please monitor your Children at all times.
- 🐾 **Do Not Smoke Indoors:** There are plenty of outside sitting areas. Ask the staff for ashtrays and do not dispose cigarettes ends on the floor or in the garden.
- 🐾 Refrain from moving furniture.
- 🐾 **No pet allowed in the entire compound.** If you see any dog or cat, they are stray animals do not feed them.
- 🐾 There is a **night watchman** and the boundary is monitored by **CCTV** but your belongings are your responsibility. Do use the safe provided in the rooms.
- 🐾 **Breakfast (if included) is served from 8am to 11am.** From noon you can ask staff to prepare you lunch or snacks. (Additional charges apply)
- 🐾 **Each of the bedrooms has air conditioning.** Please respect the environment and switch off when not in use. Please note the staff will turn off the AC during the day if you have left it on after you leave.
- 🐾 **Bed sheets** are laundered externally **every 4 days**.
- 🐾 Do not unplug the wifi equipment.
- 🐾 Children : Although our staff will make every effort to ensure your children are happy and enjoy their stay, please understand that they cannot be responsible for watching children around the pool or babysitting. Babysitting service is available at an extra charge.
- 🐾 You are located in a peaceful/quiet area, **keep the volume appropriate after 10pm.**
- 🐾 For everything always apply this rule: **better safe than sorry.**
- 🐾 **Repeat - Rule#1: Pool safety: children should be monitored at all times.**

Thank you again.



The Mugatiya Team