

## St Alban's Pre School

### Resolving fall outs and solving problems

1. Approach calmly
2. Acknowledge feelings
3. Gather information
4. Re-state the problem
5. Ask for solutions and choose one together
6. Be prepared to give follow up support

Typically sources of disagreements are about toys,space /chairs,turns.

REMEMBER THAT YOUNG CHILDREN ARE:

Egocentric, only thinking about their own point of view

Concrete thinkers and can't always understand concepts like "you must share"

Naturally physical and this is how they express most feelings

This policy was adopted by	St Albans Pre School	<i>(name of provider)</i>
On	<u>23 June 2022</u>	<i>(date)</i>
Date to be reviewed	<u>23 June 2023</u>	<i>(date)</i>
Signed on behalf of the provider	<u><i>Elaine Mercer</i></u>	
Name of signatory	<u>Elaine Mercer</u>	
Role of signatory (e.g. chair, director or owner)	<u>Head of Pre School</u>	

