Date: May 22, 2025

## Exciting news to share!

Finally, we have a viable solution internet option in the metropolis of Cross Hill, SC!!!

As of May 2025, T-Roy's Landing offers Spectrum internet. The service is meshed over the six acres and provides wireless connectivity throughout the campground.

The past twenty-seven years I have spent managing technology solutions as an IT project manager, offering solutions such as this on a much larger scale. The infrastructure was configured and installed by me with the assistance of Thinking Electrical, Inc. for power and node mounting. The service has been thoroughly tested and put through daily use to help ensure the money spent provides a robust connectivity source for everyone to enjoy.

As with any hotel or location that offers internet access – we are not responsible for your hardware connectivity. We supply the internet service; it is your responsibility to connect your devices as needed. If you are unable to attach your device(s) to the T-Roy's wireless internet using the provided SSID/Network Name and password, contact your device technical support.

If there is a Spectrum internet outage, everyone will be updated on the T-Roy's Facebook page dedicated for lot renters, as I do with power outage updates, weather events, etc.

For management purposes we will continue to utilize Starlink for personal usage, my work connectivity, as well as security camera redundancy. With the house whole home generator and Starlink's high speed satellite network we have a backup source to keep the campground secure and not impact my work access. (ie. During hurricane Helene we never lost internet to keep security cameras active.)

## Q&A:

Q. How much does it cost to use the campground internet?

A. There is no charge, this is a provided service offered as part of your lot rent.

Q. It is 2025, why just now adding internet access?

A. Until May 2025 we did not have a gig speed internet provider in the area. Starlink, Brightspeed, etc. did not offer enough throughput to service a multi-user situation such as a campground has. So why offer something that knowingly would not provide the best experience possible.

Q. How do I get internet at my camper?

A. The internet access is wireless over the air - you simply connect your device(s) using the provided SSID/Network Name and Password. These details are provided during the renter onboarding process.

Thank you,

Kari Ditmars