



One Mag Mile

980 N. Michigan Ave., Chicago, IL

Providers and Services Available

On-Net Carrier Availability	Infrastructure				Services Available				
	Fiber	Copper	Coax	Wireless	Voice	Data	Internet	Cloud	TV
AT&T	✓	✓			✓	✓	✓	✓	
Comcast	✓		✓		✓	✓	✓	✓	✓
RCN	✓				✓	✓	✓	✓	✓



Building Management Contact:

Emma DeRubertis
Property Administrator
Franklin Partners, LLC
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ederubertis@franklinpartners.net

Learn more about technology options for tenants.

 **Call IMG**
888-464-5520

Service Highlights:

- **Cloud Ready** - One Mag Mile is a cloud-ready building offering multiple service options for clients, including:
Printing Services ♦ Disaster Recovery ♦ Email Hosting ♦ Virtual Desktops ♦ Data Backups ♦ Infrastructure as a Service
- **Scalability and Flexibility** – Connectivity that can support changing business needs.
- **Local Data Centers** – Tenants have access to local data centers at One Mag Mile.
- **Enhanced Reliability** – The building offers multiple diverse and redundant carrier options for improved reliability.

Additional Carrier Options:

Due to the presence of AT&T in your building, these carriers are also available:

- Earthlink
- Windstream
- Megapath
- Centurylink
- FirstComm

For more options, please contact IMG: 888-464-5520.

<p>Carrier & Technology Consulting Services</p> <p>Learn more about:</p> <ul style="list-style-type: none"> • Who offers 100MB internet? • Who offers VoIP? • Where to find the latest Cloud solutions? <p><i>Available for all tenants</i></p>	<p>Technology Concierge Services are available for all tenants in the building. IMG and dedicated service providers can help tenants:</p> <ul style="list-style-type: none"> • Order telecom and broadband services and hold Carriers accountable for pricing, service levels and installation timeframes • Review VoIP and premise-based phone systems options • Design and install IT infrastructure • Review Telecom, Cloud and Broadband options available • Give tenants dedicated Sales and Solution Specialist contact information for many of the providers
<p>Installation Timeframes</p>	<p>IMG will provide tenants with installation timeframes and procedures based on Carrier or Service provider. IMG works with tenants to design solutions around installation timeframes – even with short intervals.</p>
<p>Dedicated Technology Support</p>	<p>IMG Technology Support is available Monday – Friday 9am - 8pm ET 8am - 7pm CT 6am - 5pm PT</p> <p>Phone: 888-464-5520</p> <p>Email: imgservice@imgtechnologies.com</p> <p>Online: Tenant Technology Portal (http://imgtechnologies.com/tenant-technology-portal/)</p> <p>— After hours and emergency support are available —</p>



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