

OUR PROCESS SERVICES

Use civilservice@waltonpi.com or call 336-550-4446

Generally, we assign your Request for Service to one of our field agents within 48 hours of receipt for Standard Service during a fourteen-day period unless you specifically request, and pay for, Expedited or Emergency Service.

A Verified Service Attempt is one where our Agent takes a photo, with its' meta-data showing Time, and GPS location, to verify their actual presence while at the listed service address.

STANDARD SERVICE

A Successful Verified Serve or;
Up to three Verified Service Attempts within fourteen days of the receipt of the Request for Service.

EXPEDITED SERVICE

Assigned to a field agent within 24 hours
A Successful Verified Serve or;
Up to three Verified Service Attempts within Three Days of the receipt of the Request for Service.

EMERGENCY SERVICE

Immediately assigned to a field agent for Same Day Service or within 24 hours of receipt of Emergency Request for Service sent to us by 9AM EST.

A Successful Verified Serve or;
Three Verified Service Attempts spaced over a Ten-hour period, within 24 hours of the receipt of the Request for Service.

Above assumes accurate Skip Trace Data is provided with the Request

Fees are subject to change due to Inaccurate Information, Extended Serve Travel Distances, Risk, Need to Perform In-Depth Skip Tracing for Timely and Accurate Service, Etc.

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ABOUT US

We successfully complete over 80% of our requested Serves

Our Process Service Agents are dedicated to their chosen profession.

To earn their credentials, they are required to:

- Pass a basic Criminal Background Check
- Successfully Complete at least our Basic Process Server Course
- Have Reliable Transportation
- Avoid Unnecessary Confrontations
- Be diligent, relentless, and creative in their efforts to do whatever it takes to legally and successfully serve their assigned documents



Process Service

For Surety of Service Use our Trained Professional Process Servers

Since 2002

**Service as a Profession,
Not a pastime.**



PROCESS SERVICE

General Information

Our process for verifying the legal service of court ordered Summons, Subpoenas, and other legal documents:

Manager Receives Client Process Service Request

Review papers particulars for completeness and then reviews same with Process Service Agent

- 1. Verify address - Basic Address Skip Trace
- 2. Determine acceptable type(s) of Service

Personal Service

- Named Individual
- Sub-Serve to
 - Legal Resident Over 18
 - Spouse
 - Children over 18 years of age

Corporate Service

Served During Business Hours

- To Specific Person or;
- Management Group or;
- Legal Department or;
- To person stating they are in charge

Agent will attempt to obtain Business Card with Name, Title from the person served

- 3. Establish Method(s) of Service
 - Personal – Hand to Subject
 - Post – By publication and/or on door
 - Drop – Drop at subject’s feet after last attempt to hand to subject



PROCESS SERVICE

Geographic Coverage



Our Geographic Coverage Area

- North Carolina
- Southside and Tidewater Virginia

We can serve anywhere in North Carolina and Virginia outside our normal geographic Service area. Please contact our office for specific areas and associated additional fees



PRIVATE INVESTIGATIONS

Since 2002

Private Investigations
NC License #3215, others by request

Over 18 years of providing professional, discrete, diligent, and comprehensive Licensed Private Investigative services

We handle Insurance Fraud, Criminal Defense Cases, Marital Misconduct, Child Custody and other Domestic Issues, Asset Location and Recovery, Missing Persons and Cold Cases

We provide In Depth Skip Tracing services and provide Registered Armed or Unarmed Security Officers.

We offer state of the art Covert Manned and Unmanned Technical Surveillance

We are currently licensed to provide investigative related services in eight states: North Carolina, South Carolina, Virginia, Indiana, Texas, Hawaii, New York, Ohio, Florida (Security services only)

We also provide:

- Vehicle Repossession and Towing
- NC Concealed Carry Handgun Training

