



931-258-3489

Office Hours

Monday – Friday  
7:00 a.m. - 3:30 p.m.

**Rates and Fees**

**Rules and Regulations**

**Rates:**

0 – 1,000 Gallons **\$16.00**

Then, **\$8.22** per 1,000 Gallons

\*Taxes will apply

**Leak and Line Coverage:**

Residential Leak:	\$1.80
Residential Line:	\$4.40
Single Commercial Leak:	\$4.25
Single Commercial Line:	\$13.50
Multi-Line Commercial Leak:	\$8.50
Multi-Line Commercial Line:	\$27.00

**Connect Fees:**

Property Owner	\$60.00
Rental Property	\$100.00
1" Meter	\$110.00
2" Meter	\$410.00

**Reconnect Fees:**

\$50.00	Monday – Friday between 7:00 a.m. and 2:00 p.m.
\$90.00	Non-business hours, weekends, holidays

**Other Fees**

Transfer Fee	\$10.00
Returned Check	\$20.00
Meter Tampering Fee	\$180.00

**Tap Fees:**

Residential Meter	\$1,250.00
1" Meter	\$2,500.00
2" Meter	\$9,000.00

All accounts are past due after the 5<sup>th</sup> of the month. Previous unpaid balance of \$10.00 or more are subject to be disconnected due to non-payment without further notice. Late notice will not be mailed.

If your account is past due when bills go out, you will receive a letter from us letting you know your account is not in good standing and the amount that is past due. If the FULL BALANCE on your account is not paid by due date, you will be subject to a disconnect around the 10<sup>th</sup> of the month. If you are disconnected, a \$50 Reconnection Fee and your full balance must be paid for reinstatement. Absolutely no exceptions.

Reconnect service not requested prior to the next monthly bill processing will be finalized and reconnect will be subject to a regular connect fee of \$60.00 or \$100.00.

Customers requesting connection to rental property must have a rent agreement or signature and must also provide address for the landlord.

Application for service must be completed by the person requesting service in person. Service cannot be put into any name other than the one applying for service.

Final bills for disconnection of service will be the following billing cycle after disconnect was requested. The balance listed on your final billing is the amount which will be due and payable. The connect fee originally paid for service is non-refundable and will not be applied to your balance.

Please pay promptly to avoid possible involvement with collection agencies.

If a current customer of Northwest Clay Utility District is transferring to new location a transfer fee of \$10.00 will apply if disconnect of old service and connection of new service is done simultaneously.

Any Residential New Tap will not be subject to a Connection Fee. Any other New Tap will include a Tap Fee and the corresponding Connect Fee. If you are signing up for a New Tap, you will need to provide a 911 Address, no exceptions.

If you have any questions about these policies, we ask that you come to the Commissioners meeting any 2<sup>nd</sup> Wednesday of each month at 2:00 p.m.

**See back for website and card payment details.**