

Precious Haven, Inc.  
Policy and Procedure Manual

Rights of the Person  
Approved: October 1, 2009

Section # 1.k; 2.a; 2.c; 2.d; 2.e; 2.e(2); 2.f; 5.a; 5.b; 5.c; 5.d; 8.c(3); 8.d; 8.e; 9.b(2f)

Client Record # \_\_\_\_\_

**Consent Forms:**

\_\_\_\_\_ (Initial here once informed) **Restrictive Interventions**

I, give permission to the above-mentioned agency to perform restrictive intervention on when all other methods have been exhausted when trying to deescalate the above-mentioned consumer. Following the utilization of a restrictive intervention, staff shall conduct debriefing and planning with to eliminate or reduce the probability of the future use of restrictive interventions. I understand that this consent is only valid for unplanned restrictive interventions and is not invalid unless the client or legally responsible person chooses to withdraw the consent.

\_\_\_\_\_ (Initial here once informed) **Suspension and Expulsion from Service**

I, understand the if I do not comply with the rules outlines by the agency and becomes a possible threat to others served within this agency he/she maybe possibly suspended or expelled from services. I understand that this would be the agency's last result before assessing the client to see if he/she meets the criteria to discharge. However, if it results in discharge the agency will follow its due process procedure before exhausting all other means.

\_\_\_\_\_ (Initial here once informed) **Search and Seizure**

I understand that each client shall be free from unwarranted invasion of privacy. However, I understand that searches of me/my child's living area may occur. I, also give permission to the agency to perform random planned or unplanned searches and seizures on me/my child's belongings, or property in his/her possession. I understand that each search will be documented to include; scope of search, reason for search, procedures followed in the search, description of any property found and an account of the disposition of seized property.

\_\_\_\_\_ (Initial here once informed) **Carolina Legal Assistance**

I understand a written summary of client rights shall be made available to each client and legally responsible person. I have been informed of his/her right to contact The Carolina Legal Assistance who assumed the role of the (GACPD), the state wide agency designated under federal and state law to protect and advocate the rights of person with disabilities.

\_\_\_\_\_ (Initial here once informed) **Admissions into Services Agreement**

I understand that I shall be informed of services rendered by this agency upon admission or entry into services.

\_\_\_\_\_ (Initial here once informed) **Agency Rules**

I understand the rules that I am/my child is expected to follow and possible penalties for violation of the rules.

\_\_\_\_\_ (Initial here once informed) **Consent regarding Disclosure of Confidential Information**

I understand that the agency will follow its policy as it relates to protecting my rights regarding disclosure of confidential information, as delineated in G.S. 122C-52 through G.S. 122C-56.

\_\_\_\_\_ (Initial here once informed) **Consent regarding Treatment**

I give permission to Precious Haven, Inc. to obtain a copy of my/my child's treatment / Habilitation plan and/or other information that relates to him/her in order for the agency to adequately serve.

\_\_\_\_\_ (Initial here once informed) **Fee Assessment**

I understand that I will be responsible for fees assess by my/my child that Medicaid does not cover as it relates to the treatment of me/my child. I understand that the agency will do everything possible to avoid collection from me/my child on behalf of treatment/habilitation services rendered.

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Client Record # \_\_\_\_\_

\_\_\_\_\_ (Initial here once informed) **Grievance Procedures**

I understand that I/my child has the right disclose any grievances that he/she may have as it relates to the agency. I understand that Precious Haven, Inc. will be provided a description of the assistance that the agency will be provided. I understand that the agency will be provided the results of any grievance submitted on behalf of my/my child. I understand that he/she will be given a chance to dispute the results of his/her grievance if the findings are not to his/her satisfaction. I understand that I can contact Carolina Legal Assistance who replaced (GACPD)/or the Local Mental Health LME.

\_\_\_\_\_ (Initial here once informed) **Informed of Client Rights**

I understand and have been informed and received a copy of the Client Rights handbook. I understand the consent forms are valid unless the client or legally responsible person chooses to withdraw the consent. I have received, and had been explained my Rights to Privacy. Precious Haven, Inc. gave me a copy of the Client Rights handbook and I understand these rights, which are designed to protect the privacy of me/ and/or my child.

\_\_\_\_\_ (Initial here once informed) **Social Integration**

I give Precious Haven, Inc. my permission to allow me/my child to participate in appropriate and generally acceptable social interactions and activities with other clients and non-client members of the community. I /my child shall not be prohibited from such social interactions unless restricted in writing in the client record in accordance with G.S. 122C-62 (e).

\_\_\_\_\_ (Initial here once informed) **Emergency Medical Treatment**

I give Precious Haven, Inc. my permission to seek emergency care for me/my child from a hospital or physician. I also give Precious Haven, Inc. the consent to seek and sign consent for preventive and emergency medical care for my child in my absence. It is understood that Precious Haven, Inc. will attempt to contact me, or another designated responsible adult as soon as possible in the event of an emergency.

\_\_\_\_\_ (Initial here once informed) **Disaster and Risk Management Plan**

I have been informed and received a copy Precious Haven, Inc. Disaster Preparedness Plan and Risk Management Practices. I understand the consent forms are valid unless the client or legally responsible person chooses to withdraw the consent.

\_\_\_\_\_ (Initial here once informed) **Financial Release**

I have been informed and received a copy Precious Haven, Inc. may use confidential information about me to bill and be paid for services. I hereby consent Precious Haven, Inc. to release information to Value Options (the State of NC managed care vendor) and/or the referring Area Program.

\_\_\_\_\_ (Initial here once informed) **Transport**

I have been informed and received a copy Precious Haven, Inc. to provide transportation to my child, and agree to hold Precious Haven, Inc. harmless for any accident/injury that results from the provision of transportation.

I understand that, with certain exceptions, I have the right to revoke this authorization at any time. If not revoked earlier, this consent shall be valid for one year from the signed unless otherwise indicated below:

\_\_\_\_\_  
(Date of expiration, if less than one year)

\_\_\_\_\_  
(Event, if less than one year)

\_\_\_\_\_  
Signature of Client

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness (required if symbol or mark is used by client)

\_\_\_\_\_  
Signature of legally responsible person

\_\_\_\_\_  
Date

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Client Record # \_\_\_\_\_

This authorization form implements the requirements for client authorization to use and disclose information protected by the federal health privacy law (45 C.F.R. Parts 160, 164), the federal drug and alcohol confidentiality law (42 C.F.R. Part 2), and the state confidentiality law governing mental health developmental disabilities and substance abuse services (G.S. 122C).

Client Name: \_\_\_\_\_ Record Number: \_\_\_\_\_  
Date of Birth: \_\_\_\_\_ Social Security #: \_\_\_\_\_

I, \_\_\_\_\_ authorize Precious Haven, Inc. to use or disclose to with

(Name of Agency or person to whom the requested use or disclosure will be made (include address/if applicable))

This data shall include (client is encouraged to initial beside data to be used or disclosed)

_____ Assessments	_____ Service Notes	_____ Substance Abuse/Treatment
_____ Psychiatric Evaluations	_____ Service Plans/Goals	_____ HIV/Aids Information
_____ Diagnosis	_____ Discharge Summary	_____ Social History
_____ Developmental History	_____ Financial/Reimbursement	_____ Medical History
_____ PCP	_____ Other: _____	

Purpose of Use or Disclosure (client is encouraged to initial beside data to be used or disclosed)

\_\_\_\_\_ At the request of the individual \_\_\_\_\_ Assessment/Evaluation  
\_\_\_\_\_ Coordination of Service \_\_\_\_\_ Court Proceedings \_\_\_\_\_ Determination of Benefits

Information requested should be mailed to this address:

**REDISCLASURE:**

Since information is disclosed pursuant to this signed authorization, I understand that the federal privacy law (45 C.F.R. Parts 160 and 164) protecting health information may not apply to the recipient of the information and, therefore, may not prohibit the recipient from re-disclosing it. Other laws, however, may prohibit re-disclosure. When we disclose mental health and developmental disabilities information protected by state law (G.S. 122C) or substance abuse treatment information protected by federal law (42 C.F.R. Part 2), we must inform the recipient of the information that disclosure is permitted or required by these laws.

**REVOCATION AND EXPIRATION:**

I understand that, with certain exceptions, I have the right to revoke this authorization at any time. The procedure for how I may revoke this authorization, as well as the exceptions to my right to revoke, are explained in the Area Program/LME's Notice of Privacy Practices, a copy of which has been given to me.

If not revoked earlier, this consent shall be valid for one year from the signed unless otherwise indicated below:

\_\_\_\_\_  
(Date of expiration, if less than one year)

\_\_\_\_\_  
(Event, if less than one year)

**Notice of Voluntariness:**

I understand that I may refuse to sign this authorization form. I understand that Precious Haven, Inc. will not deny or refuse to provide treatment, payment, enrollment in a health plan, or eligibility for benefits if I refuse to sign.

Signature of Client \_\_\_\_\_ Date \_\_\_\_\_ Witness (required if symbol or mark is used by client or LRP) \_\_\_\_\_

Signature of legally responsible person \_\_\_\_\_ Date \_\_\_\_\_

Please explain LRP authority to act on behalf of the client:

\_\_\_\_\_ Power of Attorney \_\_\_\_\_ Guardian  
\_\_\_\_\_ Other: \_\_\_\_\_

\_\_\_\_\_  
Staff Signature

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Client Record # \_\_\_\_\_

Provider Choice Agreement

Consumer Name: \_\_\_\_\_

I have received information regarding services that I am eligible to receive. I have been informed of providers from whom I am eligible to receive such services. Based upon this information, I have made an informed choice of the services and providers.

I understand that by completing and signing this form, I choose, Precious Haven, Inc. as my services provider (service specified below):

- \_\_\_\_\_ Intensive In-Home Services
- \_\_\_\_\_ Individual Outpatient Therapy Services
- \_\_\_\_\_ Family Therapy Services
- \_\_\_\_\_ Residential Level III Services
- \_\_\_\_\_ Community Support Services

\_\_\_\_\_  
Consumer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Legally Responsible Person Signature

\_\_\_\_\_  
Date

Client Record # \_\_\_\_\_

## Face Sheet

First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_

Social Security # \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Race: \_\_\_\_\_ Gender: \_\_\_\_\_

Marital Status: \_\_\_\_\_ (s-single; m-married; d-divorced)

Admission date: \_\_\_\_\_ Discharge date: \_\_\_\_\_

Diagnosis:

Axis I: \_\_\_\_\_

Axis II: \_\_\_\_\_

Axis III: \_\_\_\_\_

Axis IV: \_\_\_\_\_

Axis V: \_\_\_\_\_

Screening and Assessment date: \_\_\_\_\_ (if available)

Treatment/Habilitation Plan date received: \_\_\_\_\_ (if available)

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Legally Responsible Person Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Witnessed By: \_\_\_\_\_

Date: \_\_\_\_\_

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Client Record # \_\_\_\_\_

**Emergency Contact Information:**

Consumer Information:

First Name

Middle Name

Last Name

Address

City

State

Person to be Contacted:

Telephone Numbers (of person to be contacted in case of sudden illness)

Name of Person to be contacted

Address of Person to be contacted

Client's Preferred Physician Information:

Name of Physician

Address of Physician

Telephone Number of Physician

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Client Record # \_\_\_\_\_

Admissions Assessment:

First

Middle

Last

Social Security # \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Race: \_\_\_\_\_ Gender: \_\_\_\_\_

Client's Presenting Problems: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Client's Needs: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Client's Strengths: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Diagnosis:

Axis I: \_\_\_\_\_

Axis II: \_\_\_\_\_

Axis III: \_\_\_\_\_

Axis IV: \_\_\_\_\_

Axis V: \_\_\_\_\_

Pertinent Social/Family/ Medical History: \_\_\_\_\_  
\_\_\_\_\_

Evaluations or Assessments (i.e. psychiatric, substance abuse, medical or vocational): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Strategies to address client's presenting problems: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Legally Responsible Person Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Witnessed By: \_\_\_\_\_

Date \_\_\_\_\_