

Warranty and service on Fortever Embroidery machine;

- 8 years on Main motor
 - 6 years on electronic and electrical boards
 - 1 year free on parts and labor at the site**.
- Consumables did not include such as rotary hook, picker, trimmer, needle shaft, reciprocator, presser footer and etc..).

Warranty and service on DTF, UV Printers and dryers;

- 3-year warranty includes free annual tune-ups for 3 years to change the filters and dampers only (excluding consumables below);
 - Consumables: print heads, print head cables, data cables, belts, bearings, capping station, ink tanks, ink tubes, agitator, white ink motor, mixing tubes).
 - Dryer consumables; heating elements, suction motors, control panel, belts, fans, augers, switches and hood lifters and other buttons.
- 1 year free on parts and labor at the site** ; mainboard, carriage board, power supply board, Y-axis & X-axis motors.

Warranty on MEM heat press;

- 1 year free on parts and labor at the site**

What is included:

1. On-site installation.
2. 2-days Comprehensive On-site training.
3. Over the phone training and support.

What is not included:**

- Shipping.
- For warranty work, traveling time, airfare, accommodation, rental car, meals, are not included. Only labour servicing time is included at the site.
- Extra further Training.
- For non-warranty work, Service calls \$150/hr. Traveling time, airfare, accommodation, rental car, meals, are not included.
- Traveling time \$1.5/KM.
- This warranty addresses manufacturer defects exclusively and does not encompass physical damage, such as liquid damage, fire, overheating, cracks, or missing parts in customer's facility.