

## Snug Harbor Property Owner's Association Property Owners Concerns Reporting

Purpose: To establish a system for property owners to report concerns, issues or problems and have them addressed in a fair, equitable and time appropriate manner.

- 1. If a property owner has a concern, they can document that concern in writing using this form.
- 2. Submit the completed form to the Communication Chair through the Snug Harbor Clubhouse Office, Tuesdays and Saturdays from 9:00 am to 2:00 pm.
- 3. The Communication Chair with at least 2 additional Board Members will review the concern within 2 weeks and respond as to the action and / or solution to the concern.
- 4. If necessary, the issue will be brought up for discussion and resolution at a Board of Governor's Meeting.
- 5. The issue, any actions taken, and outcome determined will be kept on file in the office for at least one year.

Name:	Address:		Lot(s):
Mobile Phone:	Home Phone:		Work Phone:
Concern: (Add Specific Details: Who, What, When and Where as applicable)			
Owner Signature:		Date Owner Signed:	
Date Received in Office:		Date Submitted to Communication Chair:	
Outcome / Action:			
Additional Notes:			