



SAN FRANCISCO-PENINSULA ENERGY SERVICES

(415) 416-6660

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www.SFPES.org

2026

The Low-Income Home Energy Assistance Program (LIHEAP) provides a one-time per calendar year payment assistance benefit on home energy bills for eligible, low-income households in the counties of Monterey, Santa Cruz, and San Mateo. Emergency assistance may be available for households in danger of being disconnected. Please complete both sides of this form.

Due to limited funding and high demand, a PRIORITY PLAN is in effect. Income-eligible households may be denied for LIHEAP

Form with sections: Personal Information, Mailing Address, Service Address, Income, Household Information, Energy Bill Information, Electric Service, Natural Gas Service, Propane, Wood, Fuel Oil Service.

HOUSEHOLD MEMBERS

Complete the fields below for all household members. Please list information for more than 7 household members on a separate paper.

	First Name, Middle Initial, Last Name	Relation to Applicant	Date of Birth	Gross Monthly Income	Source of Income	Sex	Race	Ethnicity
1.		APPLICANT				<input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Decline to state	<input type="radio"/> American Indian or Alaska Native <input type="radio"/> Asian <input type="radio"/> Black or African American <input type="radio"/> White <input type="radio"/> Multi-Race <input type="radio"/> Other <input type="radio"/> Native Hawaiian or Pacific Islander <input type="radio"/> Unknown/Decline to State	Hispanic/Latino? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown or Decline to State
<p>Have you or someone in your household served in the United States military? <input type="radio"/> Yes, I have served <input type="radio"/> No <input type="radio"/> Decline to state</p> <p><input type="radio"/> Yes, I am the spouse, legal partner, parent, or child of a person who served in the United States Military</p> <p><input type="radio"/> I CONSENT to this agency and CSD transmitting my name, email address, mailing address, and mobile telephone number to the Department of Veterans Affairs only for the purpose of receiving additional information on veterans benefits for which I or my family member may be eligible. I understand that this consent is valid for 12 months. Witness consent is given if the applicant on record is a minor. <input type="radio"/> I DO NOT CONSENT</p>								
2.						<input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Decline to state	<input type="radio"/> American Indian or Alaska Native <input type="radio"/> Asian <input type="radio"/> Black or African American <input type="radio"/> White <input type="radio"/> Multi-Race <input type="radio"/> Other <input type="radio"/> Native Hawaiian or Pacific Islander <input type="radio"/> Unknown/Decline to State	Hispanic/Latino? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown or Decline to State
3.						<input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Decline to state	<input type="radio"/> American Indian or Alaska Native <input type="radio"/> Asian <input type="radio"/> Black or African American <input type="radio"/> White <input type="radio"/> Multi-Race <input type="radio"/> Other <input type="radio"/> Native Hawaiian or Pacific Islander <input type="radio"/> Unknown/Decline to State	Hispanic/Latino? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown or Decline to State
4.						<input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Decline to state	<input type="radio"/> American Indian or Alaska Native <input type="radio"/> Asian <input type="radio"/> Black or African American <input type="radio"/> White <input type="radio"/> Multi-Race <input type="radio"/> Other <input type="radio"/> Native Hawaiian or Pacific Islander <input type="radio"/> Unknown/Decline to State	Hispanic/Latino? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown or Decline to State
5.						<input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Decline to state	<input type="radio"/> American Indian or Alaska Native <input type="radio"/> Asian <input type="radio"/> Black or African American <input type="radio"/> White <input type="radio"/> Multi-Race <input type="radio"/> Other <input type="radio"/> Native Hawaiian or Pacific Islander <input type="radio"/> Unknown/Decline to State	Hispanic/Latino? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown or Decline to State
6.						<input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Decline to state	<input type="radio"/> American Indian or Alaska Native <input type="radio"/> Asian <input type="radio"/> Black or African American <input type="radio"/> White <input type="radio"/> Multi-Race <input type="radio"/> Other <input type="radio"/> Native Hawaiian or Pacific Islander <input type="radio"/> Unknown/Decline to State	Hispanic/Latino? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown or Decline to State
7.						<input type="radio"/> Female <input type="radio"/> Male <input type="radio"/> Decline to state	<input type="radio"/> American Indian or Alaska Native <input type="radio"/> Asian <input type="radio"/> Black or African American <input type="radio"/> White <input type="radio"/> Multi-Race <input type="radio"/> Other <input type="radio"/> Native Hawaiian or Pacific Islander <input type="radio"/> Unknown/Decline to State	Hispanic/Latino? <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> Unknown or Decline to State

The information on this application will be used to determine and verify my eligibility for assistance. By signing below, I give my consent (permission) to CSD, its contractors, consultants, other federal or state agencies (CSD Partners) and to my utility company and its contractors, to share information about my household's utility account, energy usage and/or other information needed to provide services and benefits to me as described at the end of the form. My consent shall be effective for the period beginning 24 months prior to, and continuing for 36 months after, the date signed below. I understand that if my application for LIHEAP/DOE benefits or services is denied, or if I receive untimely response or unsatisfactory performance, I may initiate a written appeal with the local service provider and my appeal shall be reviewed no later than 15 days after the appeal is received. If I am not satisfied with the local service provider's decision I may then appeal to the Department of Community Services and Development pursuant to Title 22, California Code of Regulations section 100805. If applicable, I hereby authorize installation of weatherization measures to my residence at no cost to me. I declare, under penalty of perjury, that the information on this application is true, correct, and that the funds received will be used solely for the purpose of paying my energy costs. *LIHEAP/DOE Intake Form (Rev.11/2024)

Applicant's Signature _____ Date _____ Witness's Signature (If signed with an X) _____

AGENCY NAME: Community Services and Development (CSD). UNIT RESPONSIBLE FOR MAINTENANCE: Home Energy Assistance Program (HEAP). AUTHORITY: Government Code Section 16367.6 (a) Names CSD as the agency responsible for managing HEAP. PURPOSE: The information you provide will be used to decide if you are eligible for a LIHEAP payment and/or weatherization services. GIVING INFORMATION: This program is voluntary. If you choose to apply for assistance, you must give all required information. OTHER INFORMATION: CSD uses statistical definitions from the annual update of the Department of Health and Human Services' State Median Income, Federal Income Poverty Guidelines, to determine program eligibility. During application processing, CSD's designated subcontractor may need to ask you for more information to decide your eligibility for either or both programs. ACCESS: CSD's designated subcontractor will keep your completed application and other information, if used, to determine your eligibility. You have the right to access all records holding information about you. CSD does not discriminate in the provision of services on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, or sexual orientation.

The **HOME ENERGY ASSISTANCE PROGRAM (HEAP)** provides payment assistance for gas and electric, wood and propane costs, and free home weatherization services for eligible low-income households in the City & County of San Francisco and Marin.

You may qualify for San Francisco-Peninsula Energy Services programs if your gross monthly household income is less than:

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<u>1 person</u>	<u>2 persons</u>	<u>3 persons</u>	<u>4 persons</u>	<u>5 persons</u>	<u>6 persons</u>	<u>7 persons</u>	<u>8 persons</u>
\$3,331	\$4,356	\$5,382	\$6,407	\$7,432	\$8,457	\$8,649	\$8,841

US GOVERNMENT-ISSUED PHOTO ID (COPIES ONLY – ORIGINAL DOCUMENTS WILL NOT BE RETURNED)

The following are acceptable forms of government-issued photo identification:

- State or Tribal identification (ID) card
- Driver License
- U.S. Passport or Passport Card
- U.S. Military Card or Military Dependent’s ID Card (Front and Back)
- Permanent Resident Card, Certificate of Citizenship or Naturalization
- Employment Authorization Document

ENERGY COSTS

Submit a copy of your most RECENT energy bill (for the last 30 days). The bill must show the billing name, service address (no PO BOX), and account number, and must show at least 22 days of service. Also, submit a shutoff notice if you have one.

IF YOU HAVE:

SUBMIT COPIES OF:

Energy Account	ALL pages of the most recent energy bill & shutoff notice if you have one.
Wood or Propane Account	Most recent statement or invoice. Also, submit a copy of your most recent utility bill if you have one.
Sub-Metered Utilities	Most recent rent receipt showing your gas and electric costs.
Utilities Included in Rent	Letter from your landlord stating the total amount of rent that goes towards your monthly energy costs OR request a Certification Form that your landlord may complete.

INCOME DOCUMENTS

Please submit copies of income documents for the LAST 30 DAYS for ALL ADULTS in the household receiving income or aid. Adults with no income must submit a written statement explaining how they support themselves in the absence of income. CalFresh/CalWORKs: only submit an award letter from the last 30 days - no other proof of income is required for the household.

IF YOU HAVE:

SUBMIT COPIES OF:

CalFresh/CalWORKs, TANF General Assistance	Current CalFresh award letter, food stamp verification, Notice of Action, Passport to Services, aid summary, verification from worker with amount and date, or copy of check.
Wages/Earned Income	Current copy of paycheck stubs covering one full month (if paid weekly last 4 pay stubs; if paid bi-weekly last 2 pay stubs) or letter or printout from employer with gross amount, time period, & employee name.
SSI/SSP/SSA	Copy of current check, most recent bank statement showing direct deposit, dated annual benefit letter, payee letter showing income amount, Form 4926, Form 2458, HUD statement with a SS amount.
Pensions, Annuities, Interest/Dividend Income	Current copy of check, pension verification, annual statement or bank statement showing direct deposit.
Workers Comp., Disability, Unemployment Benefits	Current copy of checks/check stub, printout, or award letter.
Child/Spouse/Individual Support	Current court document, current copy of check, current signed statement from person providing support, or notice of action showing monthly support.
Veteran's Benefits	Current copy of check, benefit letter, letter of verification from VA, or copy of bank statement showing direct deposit.
Self-Employment	Current copy of business ledger/journal, signed self-employment statement showing month, gross receipts, gross expenses, and net income, signed 1040 form (pages 1-3) with appropriate schedules.
Other	Written statement for odd jobs with dollar amounts and dates, current receipts for recycled materials.

PLEASE NOTE: There is a 6-8-week processing period before program benefits are applied to utility accounts. Please DO NOT stop paying your energy bill. Applicants in dwellings eligible for free weatherization services will receive notice after processing their application.

PLEASE DO NOT SEND ORIGINAL DOCUMENTS – THEY WILL NOT BE RETURNED.

Your Right to Privacy: In accordance with the Information Practices Act of 1977 and the Federal Privacy Act of 1974, the following notification is provided to an applicant for energy assistance benefits through the local agency named below. The Low-Income Home Energy Assistance Program (LIHEAP) Act of 1981, as amended, and/or the Department of Energy (DOE) Energy Conservation and Production Act (ECPA), as amended, require the applicant to provide their name, home address, social security number, and monthly or annual income to the local agency for determination of applicant's eligibility to receive energy assistance benefits. Failure to provide all or part of the required information will prevent processing of the application. The information provided by the applicant will be used only for the determination of eligibility for energy assistance benefits provided by the local agency pursuant to grants issued by the State of California, Department of Community Services and Development (CSD). All personal information provided by the applicant shall be maintained by the local agency. The local agency may share the applicant's information with other agencies administering LIHEAP and/or DOE-ECPA programs, CSD, or the U.S. Department of Health and Human Services. The applicant has a right of access to records containing his/her personal information, which are maintained by the local agency. If the applicant requires additional information pertaining to the maintenance of their personal information, he/she may contact CSD at 2389 Gateway Oaks Drive, Sacramento, CA 95833, or telephone (916) 576-7109, attention Records Management Coordinator.