

September 6, 2011

Mr. Aviel Vaisler  
Principal  
AVINNOVATION Consulting LLC

Subject: Technical support, assistance and troubleshooting

Dear Mr. Vaisler

This letter serves to thank you for all the superb assistance and troubleshooting you provided me with over the past year. As a professional and a continuing education student I required help with resolving various PC and Mac issues, the use of various productivity applications and even with studying for some technology classes.

Your expertise and solutions always resolved my immediate concerns, errors and issues. You were always available to provide me with quite instant responses as well as solutions at a very reasonable cost.

I was very privileged to have found and met you and will definitely use your services in the future.

With kind regards,

Bat Willis  
Deerfield, IL