

## Cyber Security and HIPAA Compliant

At LG Links Inc., we consider the protection of our clients' sensitive information not just a priority but a fundamental responsibility. Our unwavering dedication to upholding the Health Insurance Portability and Accountability Act (HIPAA) and all relevant California laws ensures that your data receives the highest level of protection and care.

- **Comprehensive Data Protection Measures:**
  - **State-of-the-Art Encryption:** We utilize advanced encryption protocols, including Transport Layer Security (TLS) and Secure Socket Layer (SSL) technology, ensuring that all sensitive data exchanged through our website is rendered unreadable to unauthorized parties during transmission. This proactive measure safeguards your information against potential interception.
  - **Rigorous Access Controls:** Our organization implements multi-layered access controls, utilizing role-based access management and two-factor authentication. This guarantees that only authorized personnel, those who require access to Protected Health Information (PHI) for their specific job functions, can access sensitive data, thus minimizing the risk of unauthorized disclosure.
  - **Thorough Security Audits and Assessments:** We conduct extensive security audits and risk assessments every quarter. These evaluations allow us to proactively identify vulnerabilities in our systems and ensure that all security protocols are current and effective in countering evolving cyber threats.
  - **Continuous Staff Education:** Our dedicated team participates in mandatory training sessions and workshops focused on HIPAA regulations, data privacy, and emerging cybersecurity threats. This ongoing education empowers our staff to adopt best practices and reinforce a culture of security within the organization.
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- **Uncompromising Commitment to Patient Privacy:**

We fully recognize the sensitivity surrounding personal health information and are committed to maintaining your privacy. At LG Links Inc., we hold ourselves to the highest ethical standards, ensuring that your PHI is never disclosed without your clear, informed consent, unless required by law. Our transparency policies affirm our dedication to your trust.

- **Proactive Incident Response and Notification Protocols:**

In the rare event of a data breach, we have established a comprehensive Incident Response Plan designed to minimize impact and restore security as swiftly as possible. This plan includes immediate identification, containment, and remediation of the breach, followed by a thorough investigation to understand the causes. We ensure compliance with all legal obligations by

promptly notifying affected individuals and relevant authorities, demonstrating our commitment to transparency and accountability.

**Contact Us:**

- If you have any questions or concerns about our cybersecurity protocols or HIPAA compliance, please do not hesitate to contact our Privacy Officer at LG Links Privacy Office
- Attn: Privacy Official  
2040 N Garey Ave  
Pomona, CA 91767  
Telephone: 1-909-263-8255 or TTY: 711  
Email: [Privacy@lglinksinc.org](mailto:Privacy@lglinksinc.org)

We are here to provide clarity and reassurance regarding how we protect your information.

At LG Links Inc., we take our obligation to protect your data very seriously. We are steadfast in our commitment to uphold the highest standards of cybersecurity and regulatory compliance, ensuring your information remains secure and confidential.

Thank you for entrusting LG Links Inc. with your care and safety.